

HARISH-CHANDRA RESEARCH INSTITUTE

CHHATNAG ROAD, JHUNSI, ALLAHABAD – 211 019

Medical Assistance Rules (2006)

#

1. Objects:

The object of these rules is to provide for and regulate medical assistance to an eligible employee of the HRI and his/her family.

2. Definition:

- (a) 'HRI' shall mean 'Harish-Chandra Research Institute'.
- (b) 'Eligible Employee' means an employee who has been appointed in regular scale of pay.
- (c) 'Family' includes spouse, dependent children and parents of the eligible employee, subject to conditions specified below
- (d) 'Year' shall mean the financial year.
- (e) 'Sickness' includes any physical indisposition, disorder, or ailment including major dental problem causing serious physical disorder and pregnancy up to two children.

3. General:

- (a) Efforts should be made to obtain the treatment through Govt. hospitals as far as practicable.
- (b) Where the service agreement with an eligible employee grants him/her assistance different from what is stated herein above, these rules shall not prevail.
- (c) The Institute's interpretation of these Rules shall be final and binding.
- (d) The Institute reserves the right to amend, alter or withdraw any of these rules.

3.1 Note:

- (i) *Where the members of the family of an eligible employee are at a place other than his duty station and his/her parents reside with the rest of the family members, the condition requiring residence of the parents with the eligible employee would be waived.*

(ii) Parents of the eligible employee who is in the receipt of income from whatever source, should be regarded as dependent upon the eligible employee, provided the maximum income of the parents is Rs.1500/- per month or less.

(iii) #

Regarding dependent son & daughters**		
(a)	Son	Till he starts earning or attains the age of 25 years whichever is earlier
(b)	But Son suffering from any permanent disability of any kind (physical or mental)	Irrespective of the age limit
(c)	Daughter	Till she starts earning or gets married, irrespective of the age limit, whichever is earlier
(d)	But dependent divorced. abandoned or separated from their husband/widowed daughters	Irrespective of the age limit

***The provisions given in points (1) to (4) shall be treated as amended as and when amended in CGHS provisions in respect to the above provisions from time to time.*

4. Procedure for Outdoor Treatment:

- (a) The eligible employee may in case of sickness consult any General Medical Practitioner (GP) registered under the respective Medical Councils for any of the following systems.
- (i) Allopathic;
 - (ii) Homeopathic;
 - (iii) Ayurvedic;
 - (iv) Unani or any specialist referred by the GP.
- (b) The eligible employee shall make payment to the doctor/chemist directly and obtain a bill-cum-receipt for the same. Cash memos for purchase of drugs and medicines and bill for diagnostic tests should be supported by Doctor's prescription. In deserving cases the HRI may grant a loan, adjustable upon submission of bill-cum-receipt.
- (c) Claim in the prescribed form supported by documentary evidence should be lodged with the HRI before the end of three months. However, this condition can be relaxed at the discretion of the Director of the Institute. Expenses shall be reimbursed according to Rules given below.

5. Assistance:

- (a) HRI shall reimburse an eligible employee the actual expenses, duly supported by vouchers in accordance with the table as under.

**TABLE OF ANNUAL REIMBURSEMENT PER EMPLOYEE
(INCLUDING DEPENDENTS) FOR OUTDOOR SERVICES (W.E.F. 1st April 2024)**

Basic Pay (as per 7 th CPC)	Rs. 41320/- & above	Rs. 25430/- to Rs. 41319/-	Less than Rs. 25430/-
Maximum Limit	Rs. 22500/-	Rs. 17700/-	Rs. 14500/-

#

(For Post Docs/Students their Basic Pay should be the amount of their Fellowship/Stipend)

- (b) A permanent member of the Institute above 40 years of age may be recommended by the Institute's Authorized Medical Consultant for annual medical checkup on voluntary basis. Expenditure on account of checkup and investigation in such cases would be eligible for full reimbursement in addition to the above annual reimbursement in accordance with the rates of the Nazareth Hospital.
- (c) Medical assistance is admissible to an eligible employee even if he is on authorized leave or on tour on HRI's work.
- (d) If the employee joins/resigns or his/her employment is terminated during or before the end of a year, he shall be entitled to proportionate assistance. If any excess assistance is found to have been given, such excess shall be recoverable from his/her salary or dues payable to him.

6. Procedure for Special Medical Services:

6.1 In addition to the assistance for outdoor treatment, reimbursement for **Special Medical Services, effective 01 January, 2003**, can be provided to Institute Members (including eligible dependents) as per **CGHS norms and rates** for the following:-

- (i) Orthopedic and Physiotherapy related Treatment
- (ii) Dental Treatment
- (iii) Eye Treatment
- (iv) Special procedures related to ear, nose and throat
- (v) Procedural / Investigative Treatments like CT Scan and other single investigations costing Rs. 500/- or more.

6.2 Medical procedures, treatments and appliances which are governed by an upper limit under the CGHS rules, or are not permitted, or are specially excluded under CGHS rules, are listed for information.

- (i) Spectacle Frames
- (ii) Hearing Aids
- (iii) Appliances like Belts, Crutches, Shoes with Calipers, Artificial Limbs, Walker, Wheel Chairs etc.
- (iv) Cosmetic Surgery and Food items.
- (v) Treatment pertaining to infertility
- (vi) Delivery Charges beyond two pregnancies.

7. Procedure for Indoor Treatment:

For medical ailments that require hospitalisation, the HRI Council has approved in addition to various Government Hospitals, the following hospitals and nursing homes for indoor treatment.

1. Nazareth Hospital
2. Kamala Nehru Memorial Hospital
3. Ganga Memorial Nursing Home
4. Geetanjali Nursing Home
5. Raj Nursing Home
6. Preeti Nursing Home
7. Keshwani Nursing Home
8. Abhairaj Fracture & Orthopedic Clinic & Nursing Home

The list can be reviewed every two years.

(Under this provision, the list of empanelled hospitals in addition to above who have agreed to provide services at CGHS rates is available on **Annexure – ‘A’**)

7.1 Recognition of private nursing homes other than government hospitals is in order to avoid the extreme rush prevalent in government hospitals. The reimbursement of the cost of the treatment may be covered in full at the Government Hospitals but limited to the rates prevalent under CGHS in case of other hospitals. However, if the treatment is obtained at Allahabad, the maximum amount reimbursable by the Institute shall be restricted to the limit fixed by the Nazareth Hospital for various services. However, since the Nazareth Hospital is a general hospital, with few Super Specialties, two more Super Specialty Hospitals – the Ganga

Memorial Nursing Home and the Preeti Hospital have also been recognized for such specialty services as may not be available at the Nazareth Hospital.

8. Recognition of Hospitals outside Allahabad:

8.1 Every case requiring indoor treatment of serious diseases be referred to the Institute's Authorised Medical Consultant who will refer the individual cases to the Motilal Nehru Medical College or the Kamala Nehru Memorial Hospital, Allahabad. In case specialist of these hospitals finds that the facilities available at Allahabad are not sufficient, they would refer the case to any other specialised centre like the Sanjay Gandhi Post Graduate Institute, Lucknow or the All India Institute of Medical Sciences, New Delhi or the Apollo Hospital, New Delhi or the Tata Memorial Centre, Mumbai.

8.2 For hospitalization related indoor medical services obtained outside Allahabad, the Sanjay Gandhi Post Graduate Institute (SGPGI), Lucknow (a govt. institution), all the AIIMS (GoI) in the country, Tata Memorial Centre (TMC) including all its branches/centres across the country and any other hospital which comes under administrative control of DAE, GoI have been recognized for all Super Specialty medical services available there. The schedule of charges of all these hospitals shall be accepted for reimbursement as billed and paid. However, for services obtained elsewhere (outside Allahabad, other than these hospitals) reimbursement will continue to be restricted to CGHS rates, as applicable from time to time.

9. Payment for advance for Indoor Treatment:

Advance if required by the members of the Institute for indoor treatment, may be granted by the Director on the following conditions.

9.1 Advance payment by cheque in favour of the hospital to cover surgery and the hospital charges, limited to the charges as certified by the Medical Officer of the treating recognised hospital, or CGHS rates, whichever is less. However, in case the Hospital does not agree to receive payment directly from the Institute, the expenditure on this account may be reimbursed by the Institute to the concerned member of the staff, on the recommendation of the Authorised Medical Consultant.

9.2 Advance payment up to a maximum of Rs 50,000/- or four times the monthly salary, whichever is less, in four installments to cover medicines and tests not covered by (i) above, and repair/replacement of appliances etc. Subsequent installment of advances are subject to submission of bills for previous installment or advance for adjustment.

9.3 In case of medical treatment requiring continued expenses, medical bills/vouchers/receipts for medical tests, as certified by the Medical Officer of the hospital concerned, will be reimbursed by the Institute on continual basis to mitigate the financial hardship. As regards the eligibility for reimbursement on account of prolonged treatment, the recommendations of the Institute's Authorised Medical Consultant will be considered

as final. A list of ailments eligible for Prolonged Treatment has been provided by the Authorised Medical Consultant and is enclosed as **Annexure – ‘B’**.

10. Travel Expenses for Outstation Medical Attendance:

TA for the patient and one attendant may be paid as per rules of the Institute on the recommendation of the Authorized Medical Consultant.

11. Medical Assistance to Retired Employees:

The medical benefits for outdoor as well as indoor treatments will also be available for retired employees of the Institute and their spouses as well as their 2 children only up to their 25 years of age or till their being gainfully employed, whichever is earlier and also to the parents dependent on the retired employees. (*Amendment of GC meeting 30-06-016 as per point 3.1 (iii) above applicable*).

11.1 Outdoor Treatment- The rules and guidelines for outdoor treatment would be the same as that for the regular employees at their corresponding levels, as may be relevant to the case.

11.2 Indoor Treatment (if availed outside Allahabad)- In case of hospitalization, the prescription and recommendations of the treating doctor should be attached with the bills along with the discharge report from the hospital. In case the treatment is availed in a recognized Govt. Hospital, full reimbursement will be granted. However in all other cases reimbursement will be done as per CGHS norms.

12. Medical Assistance Rules for Visiting Fellows/Students:

The Post-Doctoral Fellows (PDF)/Visiting Fellows having appointment of one year or more and the students will be entitled to medical facilities at par with the members of the staff of the Institute treating the amount of their honorarium/fellowship/scholarship/ stipend as ‘basic pay’. However, this benefit will be limited to them, their spouses and children.

13. Medical Assistance Rules for Visitors:

Following medical facilities are available to the visitors of the Institute and their families:-

13.1 Visitors with appointment of a period up to six months are entitled to reimbursement up to Rs 1,500/- during their tenure.

13.2 Visitors with appointment up to one year are entitled to reimbursement up to Rs 3,000/- per annum

14. Member's Subscription

As per decision taken the Governing Council meeting dated 23rd August 2012 and 23rd May 2014, subscription @1% per month of pay (basic pay + grade pay) shall be taken from the members who have opted/will opt this scheme. The details are given in **Annexure – 'C'**.

15. Miscellaneous

- 15.1** Procedure for submission of medical reimbursement/adjustment claims for indoor treatments will be same as required for outdoor treatment.
- 15.2** Cases not covered under the above rules would be considered by the Council depending on their merits.
- 15.3** On above point 15.2, Governing Council in its meeting dated 23rd May 2014 has approved the guidelines for *“Reimbursement of the Medical Bills where CGHS Rates not Available or Cases not Covered under Medical Rules”* which is available at **Annexure – 'D'**. In case of major deviation in the rates, the matter may be brought to the notice of the Governing Council for directive/decision.

*** **

Empanelled list of the hospitals agreed to provide CGHS rates for indoor treatment along with the list of the diagnostic Centres & Dental hospitals

A- List of Hospitals

SN	Name of the Hospital	Empaneled w.e.f
1.	Jagriti Hospital, 124/A/1, Thornhill Road, Allahabad	24.12.2015
2.	Kamla Nehru Memorial Hospital, 1, Hashimpur Road, Allahabad	10.07.2015
3.	Yashlok Hospital & Research Centre, 43-A/31-A, Hashimpur Road, Allahabad	10.07.2015
4.	Deep Ganga Clinic – Urology Centre, 8/8, Mayo Road, Allahabad	10.07.2015
5.	Jeevan Jyoti Hospital, 162, Bai Ka Bagh, Allahabad	10.07.2015
6.	Alka Hospital, 42/17A, Church Lane, Allahabad	10.07.2015
7.	Saraswati Heart Care, 5/1, Lowther Road, Allahabad	10.07.2015
8.	Ojha Hospital, 8, Tagore Town, Allahabad	10.07.2015
9.	ACE Gastro-Care & Multispecialty Hospital (A unit of Allahabad Medical & Research Centre (AMRC) Pvt. Ltd.) 18/30, Strachey Road, Civil Lines, Prayagraj-211001 Ph.: 0532-2973563, 9473561965	11.12.2023
10.	Prakash Netra Kendr, NH-2, Vipul Khand-IV, Gomti Nagar, Lucknow Ph.: 0522-4313966, 3593685	11.12.2023

B- List of Diagnostic Centres

1.	United Diagnostics, 22, Thornhill Road, Civil Lines, Allahabad Discontinued CGHS rates. However, 30% discount on imaging tests only is being given w.e.f July 2022	24.12.2015
2.	Kriti Scanning Centre, 59/18-E, Lowther Road, Allahabad Discontinued CGHS rates. However, 30% discount on pathology & imaging tests both is being given w.e.f July 2022	24.12.2015
3.	Indra Diagnostic Centre, 55/23/1, Kamla Nehru Road, Old Katra, Allahabad now changed to: Chandan Diagnostic Centre(A Unit of Chandan Healthcare Ltd.) 49/19-B Kamla Nehru Road, Old Katra, Prayagraj Phone: 9918402091, 8177054960, 9235447965	24.12.2015 11.09.2023

C- List of Dental Hospitals

1.	Rastogi Dental Hospital & Research Centre, 14/20, Tej Bahadur Sapru Road, Allahabad	24.12.2015
2.	Savitri Dental Hospital & Maxillofacial Centre, 66A/2C, Ward No.25, Stanley Road, Allahabad	24.12.2015
3.	Maruti Dental Clinic, Vinayak City Square, 1st Floor (in front of Reliance Mall), S.P. Marg, Civil Lines, Prayagraj Ph.: 9889965440, 9889965747	11.12.2023

List of diseases that will be considered for prolonged treatment which can be treated even without admission.

1. AIDS
2. Tuberculosis
3. Hypertension
4. Valvular heart diseases
5. Ischaemic heart diseases
6. Cancer & tumours
7. Inflammatory bowel diseases
8. Cirrhosis of Liver (Except Alcoholic Cirrhosis)
9. Chronic Hepatitis
10. Chronic Pancreatitis
11. Chronic Renal Failure
12. Seizure Disorders – Epilepsy
13. Cerebro Vascular Diseases – Paralysis
14. Parkinsonism
15. Haemophilia
16. Purpura
17. Thalasaemia
18. Chronic Leukemia's
19. Hodgkin's and Non Hodgkin's Diseases
20. Diabetes Mellitus
21. Thyroid – Hypo and Hyper Thyroidism
22. Chronic Arthritis – Rheumatoid Arthritis
23. Leprosy
24. Psychotic Disorders

Remarks (General Guidelines / Clarification applicable to this Medical Assistance Rules (2006):-

- (i) Vide OM no HRI/90/3490 dated 17-09-2008 clarification for the prolonged category was given as per the following, which shall be applicable;-

“Beside the ailments mentioned in the existing prolonged list all ailments requiring treatment beyond 6 (six) months dully certified by the Authorized Medical Consultant of the Institute would be included in the Prolonged Category and would be reimbursed in prolonged category”.

- (ii) In addition to the above, vide OM no HRI/90/1553 dated 12-08-2014, following guidelines/clarifications were also issued which shall be followed;-

(a) In reference to above (i) i.e. „Prolong Category”, ailments requiring treatment beyond 6 months will be covered under the provisions given in the “Table of Annual Reimbursement per Employee (Including Dependents) for outdoor

services” up to six (06) months and after six (06) months if ailment is continued then it will be considered under „Prolong Category”.

- (b) In addition to the above and as per the provisions of the Medical Assistance Rules (2006), as regards the eligibility for reimbursement on account prolonged treatment, the recommendations of the Institute’s Authorized Medical Consultant shall be considered as final.*
- (c) Nobody should over purchase the medicines. Medicines under OD/SMP/Prolong Category should be purchased only for the prescribed period.*
- (d) No Section or Individual will directly refer or seek any clarification/opinion from the doctor(s) or Medical Center on the medical reimbursement issue. In case of any such requirement, it shall be routed through Registrar/Director.*

Subscription from Members/Retired Employees

(As per Governing Council (GC) decision dated 23rd August 2012 and 23rd May 2014)

1. For the purpose of medical services provided under Medical Assistance Rule (2006), a monthly subscription/contribution @1% of the pay i.e. (basic pay + grade pay) shall be deducted from monthly salary. It shall be subject to revision any directive of DAE.
2. In respect of visiting faculty/scientist/engineer/scholar, the contribution shall be 1% of the monthly consolidated remuneration/scholarship/stipend.
3. For retired employees the option for subscription shall be as per the following;-
 - (a) Employees should work till superannuation or have put in a minimum of five years of services before his / her retirement from the Institute.
 - (b) Retired employees shall have the option for joining the scheme by paying 'Annual' or 'Lifetime' contribution, in advance and the contribution (rate @1% of the monthly contribution defined in point (1) above shall be with reference to the pay drawn by him/her prior to retirement or invalidation.
 - (c) In case of 'Lifetime' contribution/membership, an employee has to pay contribution equivalent to 08 (eight) years at the monthly rate which will be 1/5th (one-fifth) of the monthly subscription at the time of retirement i.e. (1/5 * monthly subscription *12 * 8).
 - (d) Employees who retires voluntarily will be eligible for continuing registration under this scheme provided they pay an enhanced contribution at the rates given in the following table;-

SN	Period of Service	Rate of Contribution
1.	10 years and above	At normal rate
2.	5 years or more but less than 10 years	Two times of the normal rate
3.	Less than 5 years	No eligible

GUIDELINES

(As per Governing Council (GC) Meeting Decision dated 23rd May 2014)

Reg : Reimbursement of the Medical Bills where CGHS Rates not Available or Cases not Covered under Medical Rules.

In medical reimbursement cases, there are instances where certain rates charged by the hospitals have to be reimbursed as per the rates of CGHS and in CGHS list, the rates of those items/procedures are not available.

2. The Medical Assistance Rules have a provision for such cases which are not available in CGHS list, as follows;-

“Cases not covered under the above rules would be considered by the Council depending on their merits”.

3. Governing Council in its meeting dated 23rd May 2014 considered one such case under above provision (2) where two claims i.e. (1) Rs 34000/- for special nursing (24 hrs nurse at claimant residence) for caring patient and (2) Rs. 929833.16 bill(s) of Apollo Hospital. The Governing Council decided that such cases shall be settled as per the following;-

- (i) As for as first claim of Rs. 34000/- is concerned, the provision of CGHS as per point no (iii) under heading *“Reimbursement of special nursing and attendant charges”*, is as follows;-

“The beneficiaries are not eligible for reimbursement of charges for engagement of special nurse/aya/Attendant at their residence even though recommended by treating specialist”

Since neither CGHS provisions nor the Institute’s Medical Rules supports such type of reimbursement, hence this claim was rejected.

- (ii) For the other bill of approximately Rs. 9.30 lacs, the medical consultant has passed the claim as per the Medical Rules of the Institute. In this case, many items were cleared as per the applicable rates of CGHS but there were few cases/items/procedures which could not be cleared as rates for those items were not available in CGHS rate list. As per the decision of the GC, the settlement of the bill was done as per the following;-

- (a) As per the details compiled by the Medical Centre/Medical Consultant of the Institute, the claim position was as follows;-

Table - 01

1.	Rates charged by Apollo as per their bills	Rs. 849333.16	
2.	Rates charged by Apollo but heads were not very clear as marked by Medical Consultant	Rs. 80500.00	
3	Sub Total (1 + 2) (Apollo bills)	Rs. 9259833.16	
4.	Claim which was settled against Slno no 1 amount as rates are available in CGHS/On the recommendation of the Medical Consultant	Rs 360813.66	This was cleared and paid to claimant
5	Pending amount for which decision/directive of GC was required as not covered in CGHS list	Rs. 38200.00	Amount supposed to be settled as per GC directive
6	In addition to slno 05 above, the other amount for which according to our Medical Consultant, heads were not clear, hence no decision at their/ Medical Centre level	Rs. 80500.00	- do -

(b) For clearing the amount of Rs 38200/-, following criteria was adopted (will also be adopted for future cases) which is based on pro-rata/proportionate basis;-

- As mentioned in the slno 04 of the above table, Rs. 360813.66 was cleared for reimbursement against the claim of Rs. 849333.16. This leaves Rs 38200/- which could not be considered earlier due to non-availability of rates in the CGHS list. So for this amount of Rs. 38200/-, following calculation for considering the %age (on pro-rata basis) was adopted;-

Table - 02

(a)	Rates charged by Apollo (as per slno 01 of the above Table-01)	Rs. 849333.16
(b)	Amount not in CGHS list (as per slno 02 of the above Table-01)	Rs. 85200.00
(c)	Claim which has been settled against Slno no (a) amount as rates are available in CGHS	Rs 360813.66
(d)	Sub Total (a – b)	Rs. 764133.16
(e)	After exclusion of Bed Charges Rs. 3.20 lacs & Medicines/Pharmacy (as reimbursement as per the actual) charges of Rs. 226433.16 (both rate based on Apollo actual bills), the remaining amount of Slno (a) (as per Apollo's actual bill)	Rs. 302900.00
(f)	After exclusion of Bed Charges Rs. 78000.00 & Medicines/Pharmacy (charges Rs. 223230.91, the remaining amount of Slno (c) (as cleared by the Institute on the recommendation of Medical Consultant)	Rs. 59582.75
(g)	%age of (f) above in comparison of (e) which may be the basis of prorate/proportionate amount	19.67 % say 20% (rounded)

(c) So for amount Rs. 38200.00 which is not in CGHS list, 20% as per point (g) of Table-02 above i.e. Rs. 7640/- was allowed.

- (d) So for the other amount of Rs. 80500.00 which is not available in CGHS list and as per the opinion of the Medical, object heads are not very clear, it will also be cleared as per the formula given in point (b) above/slno (g) of the above Table-02. The consideration will be as per the following;-

Table - 03

SN	Name of the heads which are not very clear & need some discussion/decision	Rates Charges by Apollo	Remark
1.	Medical Equipment	Rs. 28950.00	
2.	Medical Records	Rs. 300.00	This will be ignored
3.	Microbiology	Rs. 41690.00	
4.	Other Services	Rs. 4940.00	
5.	Procedure – Initiation of ventilation	Rs. 4620.00	Since hospital is charging for ICU so addition charge for Initiation of any process will be ignored.
6	Total (01 to 05 above)	Rs. 80500.00	
7	Sub-Total of slno 02 & 05 which will be ignored	Rs. 4920.00	Non-considerable portion/amount
8	Net considerable amount (6 – 7)	Rs. 75580.00	
9	20% of the slno 08 above	Rs. 15116.00	As per the above pro-rata formula point 'g' of Table-02

So against total claim of Rs. 9259833.16, the claim of Claimant was settled/finalized as per the following;-

Table -04

(a)	As per Rated available in CGHS list (finalized at Institute level)	Rs. 360813.66
(b)	Rates not available in CGHS but finalized by the GC as per point 3(ii-b & c) on the basis of Table-02 against claim Rs. 38200.00 @20% pro-rata basis	Rs. 7640.00
(c)	Not available in CGHS but finalized by the GC as per point 3(ii-d) on the basis of slno 09 of Table-03 against claim Rs. 80500.00 where heads are not clear	Rs 15116.00
(d)	Total (a + b + c)	Rs. 383569.66

4. The above was based on the approval given by the Governing Council in its meeting dated 23rd May, 2014. For future references in such type of cases where rates are not available in CGHS etc, the Governing Council has given following directives to clear other such \cases;-

- (a) The council directed that in future also, the above procedure/methodology/ process may be adopted (i.e. on pro-rata basis / on the basis of equivalent average percentage of those cases where rates are available in CGHS rate list).
 - (b) For some cases, where some issues are left unresolved on the basis of CGHS provisions, the Registrar/Director on the advice of Medical Consultants of the Institute may finalize the amount of the items on the basis of the of some rationale such as rate of some other Government recognized hospitals etc for which rate are not available in the CGHS.
 - (c) Even after the above process and in case of major deviation in the rates, the matter will be brought to the notice of the council for directive/decision.
5. The rates of Nazrath Hospital in view of the 4(b) above may also be considered to clear such bills where CGHS rates are not available as we are paying these rates to Nazarath Hospital as per our Medical Rules. This will be subject to minimum of rates i.e minimum of the rates of Nazarath Hospital and rates charged by the hospital in bill and acceptance by the director (to be put up to Registrar/Director through Medical Committee).

In future, for such type of cases, Medical Centre will process the bills as per the methodology/provisions given above. In case of major deviation in the rates, the matter may be brought to the notice of the Governing Council for directive/decision.

On the above, 'GUIDELINES' vide reference no. HRI/GC-01-2014/90/1123 dated 1st July 2014 has already been issued.