



HARISH-CHANDRA RESEARCH INSTITUTE

(Department of Atomic Energy, Government of India)
Chhatnag Road, Jhunsi, Prayagraj (Allahabad)-211 019
Phone: 0532-2274382
Fax: 0532-2569576, 2567444

Telephones: +91-532-2274382

Fax: +91-532-2569576, 2567444

Competitive Bidding for
Supply, Installation, Testing and Commissioning of
'300TB usable Storage Solutions for data backup'

(With Five Years on-site full Comprehensive OEM Warranty)

Bid Reference No. : HRI/22/2018 dated 05 Dec 18

Last date and Time for Submission of Bids : 10 Jan 19 UPTO 15:30 HRS

Date and Time of opening of Bids : 10 Jan 19 At 16:00HRS

Place of opening of Bids : Harish-Chandra Research Institute
Chhatnag Road, Jhunsi, Prayagraj (Allahabad) - 211019

Address for communication : Stores & Purchase Officer
Harish-Chandra Research Institute
Chhatnag Road, Jhunsi, Prayagraj (Allahabad) - 211019

For any communication regarding this tender, kindly mention Bid Reference No i.e. **HRI/22/2018 dated 05 Dec 18** on the main envelope of the correspondence

Tender Document Price : Rs. 500.00

Bid Security (EMD) : Rs. 1,40,000.00 (Rs 1.40 Lakhs)

The information given above are final. If there is any information given inside which are in contravention to the above information, the information mentioned above shall prevail only.

This Document Contains – 54 Pages

It will be the responsibility of the bidders to check website <http://www.hri.res.in> for any amendment through corrigendum in the tender document. In case of any amendment, bidders will have to incorporate the amendments in their bid accordingly. No separate corrigendum will be published in the newspapers. Therefore, interested bidders need to visit the HRI web site on a regular basis for updates.

Note:- If the tender is downloaded from our website, the tender document fees of Rs.500.00 should be submitted in the form of a Bank Draft in favour of Harish-Chandra Research Institute, Allahabad along with the Technical Bid. The tender may also be purchased from Account Office, Prayagraj (Allahabad) by depositing Rs. 500.00.

Seal & Signature of Registrar



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Notice Inviting Tender (NIT)

Tender Enquiry No: HRI/22/2018 dated 05 Dec 18

Harish-Chandra Research Institute (HRI), Prayagraj (Allahabad), an autonomous Institute of Department of Atomic Energy, Government of India HRI, Prayagraj (Allahabad) would like to invite tender for Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup' for its day-to-day research activities.

Issue of Tender Form	:	06 Dec 2018 to 09 Jan 2019 (working days)
Tender Fee	:	Rs 500.00 (Non-refundable)
Due Date & Time for Tender Submission	:	10 Jan 2019 upto 15:30Hrs
Opening of Technical Bids	:	10 Jan 2019 at 16:00Hrs
Earnest Money Deposit (EMD)	:	Rs. 1,40,000.00 (Rs. 1.40 Lakhs)

Detailed advertisement is available on our website <http://www.hri.res.in> any further amendments etc. shall only be published on our website so please check website regularly for update if any.

For any query, Stores & Purchase Officer (Telephone No. 0532-2274382) of the Institute may be contacted.

Registrar
HRI, Prayagraj (Allahabad)



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INVITATION FOR BIDS

This invitation for bids is for Harish-Chandra Research Institute, Prayagraj (Allahabad) (hereinafter refer to as 'HRI') as specified in this document.

1. Bidders are advised to study the Tender Document carefully. Submission of bids against this tender shall be deemed to have been done after careful study and examination of the procedures, terms and conditions of the Tender Document with full understanding of its implications.
2. The bids prepared in accordance with the procedures enumerated in ITB Clause 15 of Section-I should be submitted within stipulated period in Harish-Chandra Research Institute, Prayagraj (Allahabad).
3. The tender document is available at Institute website <http://www.hri.res.in>. Interested bidders may view, download the bidding document and submit their bid up to the date and time mentioned in the table below:

(a)	Availability of tender document on website	06 December, 2018 After 09:00HRS
(b)	Last date and time for submission of Bids	10 January, 2019 UPTO 15:30HRS
(c)	Technical bids opening date & time	10 January, 2019 AT 16:00HRS
(d)	Financial bids opening date & time (Only to technically qualified bidders)	Bidders shall be communicated through email / letter before opening of Financial Bids.
(e)	Submission of Tender	<ul style="list-style-type: none">• Both Technical Bid & Price Bid should be in separate cover with specification on the cover as "Technical Bid" & "Commercial Bid" as the case may be.• Both the independent covers should be placed in one big cover and sealed with the superscription on the left hand side OPEN TENDER FOR "Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup'" due on 10 January, 2019 at 15:30HRS• The tender cover should be sent to: REGISTRAR Harish-Chandra Research Institute, Chhatnag Road, Jhunsi, Prayagraj (Allahabad) (UP) – 211 019.
(f)	<i>The institute shall not be responsible for the late receipt of tender on account of postal or any other delay</i>	
(g)	Venue of opening of technical & financial bids	Conference Room, Harish-Chandra Research Institute Chhatnag Road, Jhunsi Prayagraj (Allahabad)- 211019
(h)	Cost of bidding document	Rs. 500.00 (Rupees Five Hundred Only)
(i)	Bid Security (Earnest Money Deposit)	Rs. 1,40,000/- (Rupees One Lakh Forty Thousand Only)



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4. **The bidders need to submit the cost of bidding document as stated in the above table in Cash in the Account Office before last date and time of submission of bids or through Demand Draft or Banker's Cheque in favour of Harish-Chandra Research Institute, Allahabad along with their bids (in case tender document is downloaded from the website).**
5. It is necessary for a Bidder to quote all items of Bid. Bidders must quote for all the items mentioned in the technical bid and in the price schedule of financial bid. The bids of bidders who do not quote for all the items in technical and financial bids shall be rejected.
6. **Bid Security/Earnest Money Deposit (EMD)**
 - 6.1 All bids must be accompanied by a Bid Security/Earnest Money Deposit (EMD) in the form of Demand Draft/ Banker's Cheque in favour of Harish-Chandra Research Institute, Allahabad.
 - 6.2 The Bidders who are registered with Central Purchase Organization (DGS&D), National Small Industries Corporation (NSIC), Micro Small and Medium Enterprises (MSME) and Directorate of Purchase and Stores (DPS) under Department of Atomic Energy are exempted from submission of EMD as per provisions of their registration.
 - 6.3 The units registered under Single Point Registration Scheme of NSIC are also exempted from tender fee.
 - 6.4 In addition to the above, no other benefit/preference shall be provided. In case of a bidder who avails the above facility becomes defaulter in any form mentioned in the tender which could have led to forfeiting of the EMD, his case will be referred to the agency from where he is registered and availing the above benefits, for necessary action including claim of the demurrages/other claims under the provisions of the tender.
 - 6.5 The bidders has to assure the genuineness of Para 6.1 & 6.2 for claiming exemptions and in case after opening of the bids, it is found that the bidder does not fall in the above category but seeking exemptions on the basis of above, their bids may be treated as cancelled.
7. **For any general queries, the Bidders may contact Stores & Purchase Officer, HRI during working hours (Email: yashpal@hri.res.in Telephone No. 0532 2274382) of the Institute. For any technical clarifications, Bidders may contact Prof Prasenjit Sen, HRI during working hours (Email: ujjwal@hri.res.in Telephone No. 0532 2274320) may be contacted.**
8. The bids will be opened on specified date and time in the presence of bidder's representatives, who choose to attend, at the venue, date and time mentioned in the above table.
9. HRI reserves the right to cancel any or all the bids/annul the bidding process without assigning any reason thereof.
10. In the event of date specified for bids opening being declared a holiday for Tendering Authority's office then the due date for opening of bids shall be the following working day at the earlier scheduled time.
11. **Bids which are not *submitted* within prescribed date and time shall not be considered.**



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SECTION I: INSTRUCTIONS TO BIDDERS (ITB)

(A) THE BIDDING DOCUMENTS

1. Cost of Bid

(a) The Bidder shall bear all costs associated with the preparation and submission of its bid and Harish-Chandra Research Institute, Prayagraj (Allahabad) hereinafter referred to as "HRI", will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

(b) This tender document is available on the web site "<http://www.hri.res.in>" to enable the bidders to view, download the bidding document and submit their bids up to the last date and time mentioned in tender notice/tender document. The bidders shall have to pay the required tender document fee in cash (before last date and time of submission of bids) or through Demand Draft or Banker's Cheque payable in favor of Harish-Chandra Research Institute (in case bid document is downloaded from the website, it should be submitted along with the technical bid). This tender document fee is non-refundable.

2. Contents of Bidding Documents

2.1 The goods required to be supplied; bidding procedures and contract terms and conditions are prescribed in the bidding documents. The bidding documents include:

- (a) Invitation for Bids
- (b) Section I : Instruction to Bidders (ITB);
- (c) Section II : Conditions of Contract (CC);
- (d) Section III : Technical Bid;
- (e) Section IV : Financial/Commercial Bid;

2.2 The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required as per the bidding documents or submission of a bid not responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of his bid.

3. Clarification of Bidding Documents

A prospective bidder who requires clarification regarding the contents of the bidding documents shall notify to the Buyer in writing about the clarifications sought not later than 14 (fourteen) days prior to the date of opening of the Bids.

4. Amendment of Bidding Documents

4.1 At any time prior to the deadline for submission of bids, HRI may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the bidding document by amendments. Such amendments shall be posted / uploaded on the Institute website <http://www.hri.res.in> through corrigendum etc and shall form an integral part of bid document. The relevant clauses of the bid document shall be treated as amended accordingly.

4.2 It shall be the sole responsibility of the prospective bidder(s) to check the web site <http://www.hri.res.in> from time to time for any amendment(s) / clarification in the tender document. In case of failure to get the amendments, if any, HRI shall not be responsible.

4.3 In order to allow prospective bidder(s) a reasonable time to take the amendment into account in preparing their bids, HRI, at its discretion, may extend the deadline for the submission of bids. Such extensions shall be posted/up-loaded on the Institute website <http://www.hri.res.in>.



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(B) PREPARATION OF BIDS

5 **Language of Bid**

5.1 The bid prepared by the Bidder shall be in English language. However the correspondence and documents relating to the bid exchanged by the Bidder and HRI shall be written either in Hindi or English language. The correspondence and documents in Hindi (in case of email) must be accompanied by embedded/separate Hindi font files. Only English numerals shall be used in the bid.

6 **Documents Constituting the Bid**

6.1 The bid prepared by the Bidder shall comprise the following components:

(a) **Technical Bid** - Technical Bid will comprise of :

- (i) **Fee Details** –Bid Security (EMD) to be furnished in accordance with ITB Clause 12.
- (ii) **Qualification Details** – includes copies of required documents as per ITB Clauses 10 and 11 justifying that the Bidder is qualified to perform the contract if his/ her bid is accepted and that the bidder has financial, technical and production capability necessary to perform the contract and meets the criteria outlined in the Qualification Requirement and Technical Specification and fulfill all the conditions of the Contract and that the goods and ancillary services to be supplied by the Bidder conform to the bidding documents and Technical Specifications.
- (iii) **Bid Form** – As per Section-III (A) of tender document justifying that the bidder is complying with all the conditions of the Contract and Technical Specifications of the Bidding Document.
- (iv) **Technical Specification Details** –Technical Specifications as per Section-III(C) of tender. The technical offer should not contain any price information. The Technical Bid must be submitted in an organized and structured manner. No brochures/leaflets etc. should be submitted in loose form. Please indicate page numbers on your quotation e.g. if the quotation is containing 25 Pages, please indicate as 1/25, 2/25, 3/25,..... 25/25.
- (v) **Certificates** : Copy of GST and PAN No. allotted by the concerned authorities.

(b) **Financial Bid** – Financial Bid will comprise of :

- (i) **Bid Form** –Bid Form as per Section-IV(A) of tender document.
- (ii) **Price Schedule**–
 - Price schedule complete in all respects with proper seal and signature of authorized person.
 - Cost of all the items should be mentioned clearly and individually in the Commercial Offer (SECTION IV (B) : PRICE SCHEDULE) only.
 - The Bidders are requested to quote for Educational Institutional Price for Equipment and software.
 - The price quoted shall be considered firm and no price escalation will be permitted.
 - **Details of exemption/concession of Excise & Custom duties applicable for the Institute are given in Clause 8 (Bid Price).**

Kindly ensure that details in SECTION IV (C): ADDITIONAL INFORMATION for Issuing PO's and Making Payments is submitted by you with Financial Bid.

6.2 **For submission of bids, the two-bid system should be followed for this tender:-**

The bidder must submit their offer in two separate sealed envelopes. Both the technical bid and commercial bid envelopes should be securely sealed and stamped separately and clearly marked as “**Envelope No.1 - Technical Bid**” and “**Envelope No.2 - Commercial Bid**” respectively. Both the sealed envelopes should be placed in a third larger envelope. All the three envelopes should be sealed properly. The main envelope which will contain both the bids



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i.e. 'Technical Bid' and 'Financial Bid' should be super scribed as following;-

- (a) **OPEN TENDER FOR Supply, Installation, Testing and Commissioning of 300TB usable Storage Solutions for Data Backup**
- (b) Bid Reference No. : **HRI/22/2018 dated 05 Dec 18**
- (c) Last Date and Time for Submission : **10 January, 2019 up to 15:30HRS**
- (d) The tender should be sent/submitted to;-

The Registrar,
Harish-Chandra Research Institute (HRI)
Chhatnag Road, Jhunsi,
Prayagraj (Allahabad) - 211 019, India

Non adherence of the above may lead to rejection of the bid.

- The authorized person who signs the tender is required to indicate his e-mail ID, mobile No. and also general e-mail ID for easy and faster communication.
- Tender should be submitted in Arrack Sealed Cover (Sealing Wax). The quotation should be neatly typed or handwritten in the space provided on the tender document of HRI. In case of less space availability on the tender form, separate sheet may be attached but reference should be given on the relevant part of the main body of the tender document. Quotes given by the tenderers in their own format/letter heads may be rejected.
- ***The tender should be sent either by REGISTER POST or THROUGH MESSENGER. In case the tender is sent through the messenger, the same has to be dropped in the tender box marked as 'Store & Purchase' kept for this purpose in Registrar's Office, Administrative Building, HRI Campus, Chhatnag Road, Jhunsi, Prayagraj (Allahabad) – 211019***

7. Bid Form (in Financial Bid)

- 7.1 The Bidder shall complete the Bid Form and the appropriate Financial/Commercial Bid (Price Schedule) furnished in the bidding documents, including the goods to be supplied, their quantities and prices in the format given in the bidding document Section-IV(B).

8 Bid Price

- 8.1 The Bidder shall quote prices separately in Financial Bid Form of each item in the specified places for all the goods mentioned in Section III(C) of Technical Specifications. The unit prices quoted shall be with 05 years (24x7-Parts/Labour) on-site full comprehensive replaceable warranty (next business day) of Technical Specifications.
- 8.2 Bid price of each item (Unit Price) indicated on the Price Schedule as mentioned in Para 8.1 above, shall include all the cost till successful installation & commissioning at HRI for all the items specified in the schedule of requirement and onsite comprehensive warranty maintenance. It should also include packing, forwarding, loading and unloading, freight upto HRI, Prayagraj (Allahabad), transit insurance upto HRI and other statutory levies, Prayagraj (Allahabad). The percentage of tax etc. included in the price should be indicated in clear terms. If the inclusive price is not given, we will treat your offered rate as inclusive rate and comparison be will be done accordingly and the bidder is bound to accept this.
- 8.3 Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account subject to ITB Clause 25.1. A bid submitted with an adjustable price quotation unless asked for shall be treated as non-responsive and may be rejected.



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8.4 The Prices should be without Excise Duty since HRI is fully exempted from the payment of Excise Duty and also eligible for payment of concessional Customs Duty against submission of Essential Certificate. In case of import of any item, the vendor has to clear all the goods from customs after paying all duties, charges and deliver the same to HRI. The Institute will provide necessary Custom and Excise clearance documents at appropriate time. Excise duty exemption certificate will be issued only in the favour of contractor with who the Order is placed for the end product and not in the favour of third party. If the tenderer is availing CENVAT credit facility, this fact should be clearly indicated in the tender. Since Institute is purchasing equipment for research purpose, in case an Indian supplier / Agent submits an offer for supply of outrightly imported stores in INR. They should quote price seal on High sea sales. However, this will be duties of bidder to arrange supply and bear all cost related with transportation, insurance etc from CIF destination to HRI.

8.5 **Institute can provide following documents:**

- (a) Excise Duty Exemption Certificate.
- (b) Custom Duty concessional certificate.
- (c) Road Permit (form 38) for goods entering in U.P.

But the Institute will not provide following documents as HRI is not authorized to issue Form 'C' or 'D' (of Sales Tax):

- (a) Form D for Central Sales Tax
- (b) Form III D for UP Trade Tax

Hence Tax GST should be charged at concessional rates as applicable to educational and research institutions run without profit motives, for which necessary certificates will be issued on demand at the time of supply of equipments.

8.6 HRI will not pay separately for transit Insurance and any demurrage towards this procurement.

9 **Bid Currencies**

Prices shall be quoted in Indian Rupees (INR) only.

10. **Documents Establishing Bidder's Qualification**

10.1 Pursuant to ITB Clause 6, the Bidder shall furnish, as part of its Technical Bid, documents establishing the Bidder's qualification to perform the Contract if its bid is accepted. The documentary evidence should be submitted by the bidder with the Technical Bid.

10.2 The documentary evidence of Bidder's qualification to perform the Contract if its bid is accepted shall be as per Qualification Requirements specified in Section III (D) of tender document.

11 **Documents Establishing Goods' Conformity to Bidding Documents:**

11.1 Pursuant to ITB Clause 6, the Bidder shall furnish, as part of its bid, documents establishing the conformity to the bidding documents of all goods and services which the Bidder proposes to supply under the contract.

11.2 The documentary evidence of conformity of the goods and services to the bidding documents shall consist of:

- (a) The brochures/leaflets/the document downloaded from the internet site of the OEM of the goods offered in support of the technical specifications asked in the tender.
- (b) An item-by-item commentary on HRI's Technical Specifications demonstrating substantial responsiveness of the goods and services to those specifications or a statement of deviations and exceptions to the provisions of the Technical Specifications;



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- (c) A confirmation that, if the Bidder offers systems and/or other software manufactured by another company, such software operates effectively on the system offered by the Bidder; and the Bidder is willing to accept responsibility for its successful operations.
- (d) A confirmation that the Bidder is either the owner of intellectual Property Rights in the hardware and the software items offered, or that it has proper authorization from the owner to offer them. Willful misrepresentation of these facts shall lead to the cancellation of the bid/ contract without prejudice of other remedies that HRI may take.

12 **EMD (Earnest Money Deposit)/Bid Security**

- 12.1 Pursuant to ITB Clause 6, the Bidder shall furnish, as part of its bid, a bid security/ EMD in the amount of Rs 1,40,000/- (Rupees One Lakh Forty Thousand only) as stated in Section III in the form of a Bank Draft/Pay Order in favor of Harish-Chandra Research Institute, Allahabad payable at Allahabad. EMD will not carry any interest.
- 12.2 The Bidders who are registered with Central Purchase Organization (DGS&D), National Small Industries Corporation (NSIC), Micro Small and Medium Enterprises (MSME) and Directorate of Purchase and Stores (DPS) under Department of Atomic Energy are exempted from submission of EMD as per provisions of their registration.
- 12.3 The units registered under Single Point Registration Scheme of NSIC are also exempted from tender fee.
- 12.4 In addition to the above, no other benefit/preference shall be provided. In case of a bidder who avails the above facility becomes defaulter in any form mentioned in the tender which could have led to forfeiting of the EMD, his case will be referred to the agency from where he is registered and availing the above benefits, for necessary action including claim of the demurrages/other claims under the provisions of the tender.
- 12.5 The bidders has to assure the genuineness of Para 12.1.1 & 12.1.2 for claiming exemptions and in case after opening of the bids, it is found that the bidder does not fall in the above category but seeking exemptions on the basis of above, their bids may be treated as cancelled.
- 12.6 Unsuccessful bidder's bid security will be discharged/returned as promptly as possible but not later than 30 days after the expiration of the period of bid validity prescribed by HRI, pursuant to ITB Clause 13.
- 12.7 The successful bidder's bid security will be discharged upon the Bidder signing the Contract, pursuant to ITB Clause 28, and furnishing the performance security, pursuant to ITB Clause 29.

12.7.1 **The bid security may be forfeited:**

- (a) if a Bidder (i) withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form; or (ii) does not accept the correction of errors pursuant to ITB Clause 22.2; or (iii) modifies its bid price during the period of bid validity specified by the bidder on the bid form or
- (b) in case of a successful Bidder, if the Bidder fails:
 - (i) to sign the Contract with HRI in accordance with ITB Clause 28; or
 - (ii) to furnish performance security in accordance with ITB Clause 29.



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13 Period of Validity of Bids

- 13.1 Bids shall remain valid for 120 days after the date of bid opening prescribed by HRI, pursuant to ITB Clause 16. A bid valid for a shorter period shall be rejected by HRI as non-responsive.
- 13.2 In exceptional circumstances, HRI may solicit the Bidder's consent to an extension of the period of bid validity. The request and the response there to shall be made in writing. The bid security provided under ITB Clause 12 shall also be suitably extended. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the request will not be required nor permitted to modify its bid.
- 13.3 Bid evaluation will be based on the bid prices.

14 Format and Signing of Bid

- 14.1 The Bidder shall prepare one copy each of the Technical Bid and Financial/Commercial Bid separately.
- 14.2 The bid documents shall be dully signed (with stamp of the bidder firm) by the authorized signatory on each page of the bid document. The authorization letter shall be included in the bid document alongwith power-of-attorney.

15. Submission of Bids

15.1 Place of Submission

- (i) Place: Registrar Office of HRI, Prayagraj (Allahabad) - 211 019, (U.P.) India
(ii) Time and Date of Submission: Upto 15:30HRS on **10 January, 2019**
(iii) Time and Date of opening Technical Bid: At 16:00HRS on **10 January, 2019**

Bid may be dropped in the Tender box at above address or may be send through post but HRI will not be responsible, for late submission / delivery of quotation at wrong places other than the Registrar Office of HRI, Prayagraj (Allahabad) - 211 019, India. Bids submitted by other means such as FAX, email etc shall be rejected.

16 Deadline for Submission of Bids

- 16.1 Bids (Technical and Financial) must be submitted by the bidder(s) not later than the date and time as specified in the Schedule above.
- 16.2 HRI may, at its discretion, extend this deadline for submission of bids by amending the bid documents in accordance with ITB Clause 4, in which case all rights and obligations of HRI and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

17 Late Bids

- 17.1 Once the bid submission date and time is over, the bidder cannot submit his/ her bid. Bidder has to start the Bid Submission well in advance so that the submission process passes off smoothly. The bidder will only be held responsible if his/ her bid is not submitted in time due to any of his/ her problems.



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18 Withdrawal and Resubmission of Bids

- 18.1 At any point of time, a bidder can withdraw his/ her bid submitted before the bid submission end date and time.
- 18.2 The bidder has to request Registrar, HRI, Prayagraj (Allahabad) with a letter submission of bid security/EMD in the office of Tendering Authority, to return the bid security/EMD.
- 18.3 No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of period of bid validity. Withdrawal of a bid during this interval may result in the Bidder's forfeiture of his/ her bid security, pursuant to ITB Clause 12.7.
- 18.4 The bidder can resubmit his/her bid as and when required till the bid submission end date and time. The bid submitted earlier will be replaced by the new one. The payment made by the bidder earlier will be used for revised bid. For resubmission, the bidder should make a request to Registrar, HRI, Prayagraj (Allahabad).
- 18.5 No bid can be resubmitted subsequent to the deadline of bid submission.

(C) BID OPENING AND EVALUATION OF BIDS

19(A) Opening of Technical Bids by HRI

- 19.A.1 HRI will open all technical bid, in the presence of Bidders' representatives who choose to attend at 16:00HRS on **10 Jan 19** at HRI, Prayagraj (Allahabad). The Bidder's representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of bid opening being declared a holiday for HRI, the bids shall be opened at the appointed time and location on the next working day.
- 19.A.2 The bidder's names and the presence or absence of requisite bid security and such other details as HRI at its discretion may consider appropriate, will be announced at the opening. No bid shall be rejected at the time of technical bid opening.

19(B) Opening of Financial Bids

- 19.B.1 HRI will notify the Bidders, whose technical bids are considered acceptable to HRI indicating the date, time and place for opening of the financial Bids. The notification may be sent by letter, fax or by e-mail.
Simultaneously, prior to opening of the financial bids of the successful bidders, HRI shall announce the names of the bidders who, for any reason, do not qualify for the Financial Bid Opening.
- 19.B.2 The financial Bids of technically qualified bidders shall be opened on the date and time at HRI, Prayagraj (Allahabad) which shall be decided by HRI later, in the presence of Bidders who choose to attend. The name of Bidders, Unit Price quoted for various items etc will be announced at the meeting.

20 Clarification of Bids

- 20.1 During evaluation of bids, HRI may, at its discretion, ask the Bidder for a clarification or request to submit any document in addition to the ones already submitted as part of the bid. The request for clarification and the response shall be in writing.



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- 20.2 In the event of seeking any clarification from various bidders by HRI, Prayagraj (Allahabad), the bidders are required to furnish only technical clarifications that are asked for. No amendment to commercial bid will be entertained at that stage. In case if a bidder fails to quote for a particular item it amounts to non-compliance and hence such bid will not be considered for further evaluation. Further during this process if any bidder indicates the price during the clarification such bids also will not be considered for further evaluation.

21 **Evaluation of technical bids and Evaluation Criteria**

Technical Evaluation shall be done on the basis of following clauses and Section III (D): Qualification Requirements. HRI will examine the bids to determine whether they are complete, whether they meet all the conditions of the Contract, whether required tender fee, bid security and other required documents have been furnished, whether the documents have been properly signed, and whether the bids are generally in order. Any bid or bids not fulfilling these requirements (along with Section III (D): Qualification Requirements) shall be rejected. The bidders shall submit clear and readable copies of following as documentary proof for evaluation of their technical bids:-

- 21.1 The Server/ Storage OEM must have their sales/service operations in India at least for last 10 Years
- 21.2 The OEM must have direct Sales & Support facilities at North India to provide Support and be willing to provide support at installation site HRI, Prayagraj (Allahabad), UP.
- 21.3 The OEM should be in the LEADERS Segment in the Gartner Magic Quadrant for General-Purpose Disk Arrays as per the report published in latest year.
- 21.4 Bidder should be OEM/Authorized Partner/service provider of the OEM. In case the bidder is an Authorized Partner or Service Provider a valid Agency-Ship/Dealership Certificate (MAF specific to this tender) to quote on behalf of OEM should also be enclosed along with the technical bid.
- 21.5 The OEM must be a registered company in India under Companies Act 1956 or a registered firm and should have been in operation for a period of at least 10 years as on date of Tender. Copy of the Certificate of Incorporation / Registration should be enclosed.
- 21.6 The Bidder must be a registered company in India under Companies Act 1956 or a registered firm. Registration Certificate for the same must be submitted. Bidder must also have a registered office in India.
- 21.7 Bidder should have successfully implemented at least one 300 TB Storage in any Central Govt/State Govt/PSU/ Research Institute in last 3 Years in India. Satisfactory Documentary Evidence such as PO and Installation Report Copy need to be submitted. The bids of the bidders not submitted duly signed & stamped evidence i.e. the copies of purchase order & satisfactory installation report issued by the concerned department/organization may be rejected. The bidders should also submit filled in Proforma as per "Section III (G) - Performance Statement Form" in support of his / her experience.
- 21.8 Bidder must be a profit-making entity for the last 3 years, with an annual average turnover of at least Rs. 25 Crores in each of the last 3 years i.e. FYR 2015-16, 2016-17 and 2017-18 (Last 3 Years audited statements of accounts/ audited balance sheet to be provided).
- 21.9 The Bidder should be a branded/original equipment manufacturer (OEM) of computer systems/servers and/or their authorized dealer/supplier Bidder has to submit Authorization Letter from each of the OEMs of Server. Authorization letter from principals should clearly indicate that the bidder is the competent and authorized to sell and provide services onwards the items mentioned in the scope of supply given in this tender document. The Bidder and OEM should not bankrupt in last 03 years.



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- 21.10 The bidder's firm should submit a notarial affidavit that the bidder's firm has not been black listed/debarred/prohibited by any State/Central Government Departments/Organizations. The Bids of the black-listed bidders or those not submitting the required affidavit shall be rejected.
- 21.11 Offer which will not comply with Bidder and OEM Eligibility Criteria will not be considered for technical evaluation/purchase.
- 21.12 The vendor is expected to properly integrate and test the hardware and software.
- 21.13 Vendor should include installation & commissioning charges, if any.
- 21.14 The Institute reserves the right to accept or reject any or all of the offers in full/part without assigning any reason whatsoever.
- 21.15 The Storage should be offered with Minimum 5 Yrs 24x7 Onsite warranty with NBD support directly by OEM. The Warranty status of the system should be available/reflect in the OEM Website.
- 21.16 The bidder should be ISO 9001 certified (Maintenance & System Integration). Please attach a copy of the certificate.
- 21.17 The bidder should have relevant documents of each vendor of consortium for following:-
- (i) Filled in form as per Section III(I)-Capability Statement.
 - (ii) Copies of relevant pages of following documents:-
 - (a) Memorandum and Article of Association.
 - (c) Place of registration.
 - (d) The power of attorney authorizing the bidder to sign the bid/contract.
 - (e) Income tax registration number of the company.
 - (f) Trade Tax/GST registration number of the company.
 - (g) Service Tax registration number of the company
- 21.18 The bidder should quote for all the items as per the requirement of the tender. The bids of bidders who will not quote for all the items in technical and financial bids shall be rejected.
- 21.19 Bidders who have earlier supplied equipment to HRI, Prayagraj (Allahabad) and have not completed the required installation/Commissioning/after sales service/warranty and other obligation or defaulter in any way may be barred from this bid i.e. they may not be considered for further evaluation and no enquiries thereafter will be entertained.
- 21.20 Bidder shall ensure availability of all spare parts for after sale service support for a period of at least five years of the comprehensive warranty period of the items. Letters from the respective OEMs must be produced along with the bid. In case any equipment, due to any reason, becomes irreparable or needs replacement in total, then the replacement should be of the identical or higher specification.
- 21.21 The bids found to be not responsive to and not fulfilling all the conditions of the contract and not meeting Technical Specifications and Qualification Requirements to the satisfaction of technical committee shall be rejected and may not subsequently be made responsive by the Bidder by correction of the non-conformity. The bids of bidders mentioning any of their conditions which are not mentioned in the tender document or are not in conformity with the conditions of the contract shall be rejected.
- 21.22 It shall be the discretion of the Technical Evaluation Committee to decide as to whether a bid fulfils the evaluation criterion mentioned in this tender or not.



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- 21.23 The bidders are advised not to mix financial bid (documents) with the documents submitted for technical bid. The bids of the bidders having financial bid (documents) in the technical bid may outrightly be rejected.
- 21.24 The bid without tender fee of Rs. 500/- and EMD of Rs. 1,40,000/- (Rupees One Lakh Forty Thousand only) shall outrightly be rejected. These documents i.e. drafts etc should be with 'Technical Bid' and not with the 'Financial Bid'. The bidder has to ensure the compliance of this otherwise there bid may be treated as non-responsive bid.
- 21.25 Any conditional offer shall be considered as non-responsive and may not be considered.
- 21.26 The non-responsive bid may out rightly be rejected.

22. Financial Evaluation and Comparison of Bids

- 22.1 No additional payments shall be made for completion of any contractual obligation beyond the quoted prices. If the supplier does not accept the correction of errors if any, its bid shall be rejected and its bid security may be forfeited.
- 22.2 No weightage/preference shall be given to the bidder quoting any higher technical specifications against the technical specifications of the items asked in the tender.
- 22.3 HRI's evaluation of a Financial bid shall be based on lowest net amount quoted (i.e. Lowest Net Bid Price) i.e. Evaluation for bids shall be done on total bid price received for all items of the bid as per the financial bid schedule (SECTION IV (B) : PRICE SCHEDULE).
- 22.4 The bidders whose technical bids would be found responsive and meeting the qualification and Technical requirements and fulfilling all conditions of the tenders, shall be considered for selecting the L1 Vendor based on the total bid price of the bid.

23. Contacting HRI

- 23.1 Subject to ITB Clause 20, no Bidder shall contact HRI on any matter relating to his/her bid, from the time of the bid opening to the time the Contract is awarded. If the bidder wishes to bring additional information to the notice of HRI, he/ she can do so in writing.
- 23.2 Any effort by a Bidder to influence HRI in its decisions on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid.

(D) AWARD OF CONTRACT

24. Award Criteria

- 24.1 HRI will determine to its satisfaction whether the Bidder(s) that is selected as having submitted the lowest evaluated responsive bid meets the criteria specified in ITB Clause 10.2, and is qualified to perform the contract satisfactorily.
- 24.2 Subject to ITB Clause 26, HRI will award the contract to the lowest evaluated successful Bidder whose bid has been determined to be responsive to all the conditions of the contract and meeting the Technical specification and qualification requirement of the Bidding Document.

25. Tendering Authority's right to vary Quantities at Time of Award

- 25.1 HRI reserves the right at the time of Contract award to increase or decrease the quantity of goods and services originally specified in the Schedule of Requirements without any change in unit price or other terms and conditions.



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25.2 If any taxes/duties are increased/decreased by the Government during contract period, the same shall be adjusted mutually after submitting the proof by the successful bidders to HRI. However if the Supplier failed to deliver the equipments with the original allowed delivery time and taxes/duties are increased beyond this period, then HRI will not pay the increased amount and the Supplier has to bear this.

26. Tendering Authority's right to accept any bid and to reject any or all Bids

26.1 HRI reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders.

27. Notification of Award

27.1 Prior to the expiration of the period of bid validity, HRI will notify the successful bidder in writing by letter/e-mail/fax, that its bid has been accepted.

27.2 The notification of award will constitute the formation of the Contract.

27.3 Upon successful Bidder's furnishing of performance security pursuant to ITB Clause 29, HRI will promptly discharge bid security pursuant to ITB Clause 12.

28. Signing of Contract

28.1 At the same time as HRI notifies the successful bidder that its bid has been accepted, HRI will send the bidder the Contract Form provided in the bidding documents, incorporating all agreements between the parties i.e. Tendering Authority and successful bidder.

28.2 Within 7 days of receipt of the Contract Form, the successful bidder shall sign the Contract and return it to HRI.

28.3 Contract effective date shall be date of signing of contract or date of issue of purchase order whichever is earlier.

29. Performance Security

29.1 Within 15 days of the execution of the contract i.e. signing of contract with HRI, the successful Bidder shall furnish performance security in the form of bank guarantee for 10% amount of order value in favor of Registrar, Harish-Chandra Research Institute, Prayagraj (Allahabad). which would be valid for the period of warranty obligation 5 Years plus 90 days as claim period in addition to that from any nationalized/scheduled bank of India or scheduled bank located in India in accordance with the Conditions of Contract, in the Performance Security Form provided in the bidding documents or in another form acceptable to HRI.

29.2 Failure of the successful bidder to comply with the requirement shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event HRI may make the award to the next lowest evaluated bidder or call for new bids.

30. Rejection/Cancellation of Bid(s)

30.1 Bidders must quote for all the items in a schedule in the technical bid and in the price schedule of financial bid. The bids of bidders who do not quote for all the items in any schedule in technical and financial bids **shall be rejected. Incomplete or non-responsive bids shall be summarily rejected.**

30.2 **HRI reserves the right to cancel any or all the bids/ annul the bidding process without assigning any reason thereof**

30.3 The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required as per the bidding documents or submission of a bid not responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of his bid.



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- 30.4 A bid submitted with an adjustable price quotation unless asked for shall be treated as non-responsive and rejected.
- 30.5 A confirmation that the Bidder is either the owner of intellectual Property Rights in the hardware and the software items offered, or that it has proper authorization from the owner to offer them. Willful misrepresentation of these facts shall lead to the cancellation of the bid/ contract without prejudice of other remedies that HRI may take.
- 30.6 Any bid not secured in accordance with ITB Clauses 12.1 and 12.3 above shall be treated as non-responsive and rejected by HRI.

31. **Interpretation of the clauses in the Tender Document / Contract Document:**

In case of any ambiguity / dispute in the interpretation of any of the clauses in this Tender Document or Conditions of the Contract, Director, HRI, Prayagraj (Allahabad) interpretation of the clauses shall be final and binding on all parties.

32. **Corrupt or Fraudulent Practices:**

- 32.1 HRI, PRAYAGRAJ (ALLAHABAD) requires that the bidders who wish to bid for this project have highest standards of ethics.
- 32.2 HRI, PRAYAGRAJ (ALLAHABAD) will reject a bid if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices while competing for this contract.
- 32.3 HRI, PRAYAGRAJ (ALLAHABAD) may declare a vendor ineligible, either indefinitely or for a stated duration, to be awarded a contract if it at any time determines that the vendor has engaged in corrupt and fraudulent practices during the execution of contract
- 32.4 The Seller undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the Contracts or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the Seller) or the commission of any offence by the Seller or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all or any other contracts with the Seller and recover from the Seller the amount of any loss arising from such cancellation. A decision of the Buyer or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Seller. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the Seller towards any officer / employee of the Buyer or to any other person in a position to influence any officer/employee of the Buyer for showing any favour in relation to this or any other contract, shall render the Seller to such liability/ penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Buyer.



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SECTION II :

Conditions of Contract

1. Definitions

1.1 In this Contract, the following terms shall be interpreted:

- I. "The Contract" means the agreement entered into between Harish-Chandra Research Institute, Prayagraj (Allahabad) (hereinafter referred as 'HRI') and the Supplier, as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;
- II. "The Contract Price" mean the prices of various items payable to the Supplier under the Contract for the full and proper performance of its contractual obligations;
- III. "The Goods" means all the equipment, machinery, and/or other materials which the Supplier is required to supply to HRI under the Contract;
- IV. "Services" means services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, provision of technical assistance and other obligations of the Supplier covered under the Contract;
- V. "HRI" means the organization procuring the goods and HRI is Harish-Chandra Research Institute, Chhatnag Road, Jhunsi, Prayagraj (Allahabad)-211019.
- VI. "The Supplier" means the firm supplying the Goods and Services under this Contract and supplier is -----;
- VII. "The Project Site", where applicable, means the HRI where the equipments and other items will be supplied, installed and maintained against the purchase orders of HRI.
- VIII. "Day" means calendar day.

2. Application

- 2.1 These Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

3. Bench Marking and Standard

- 3.1 After the delivery and installation of equipments, the Supplier has to demonstrate satisfactory performance of the equipments.
- 3.2 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications or higher. In case, no applicable standard is mentioned, the authoritative standard appropriate to the Goods' country of origin and such standards shall be the latest issued by the concerned O.E.M. of goods.

4. Patent Rights

- 4.1 The Supplier shall indemnify HRI against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.

5. Performance Security (PBG – Performance Bank Guarantee)

- 5.1 Within 15 days of the execution of the contract i.e. signing of contract with HRI, the successful Bidder shall furnish performance security in the form of bank guarantee for 10% amount of ordered value in favor of Harish-Chandra Research Institute, Prayagraj (Allahabad) which would be valid for the period of warranty obligation 5 Years plus 90 days as claim period in addition to that from any nationalized/scheduled bank of India in the Performance Security Form provided in the bidding documents or in another form acceptable to HRI. In case of delay in delivery and installation, HRI may ask the supplier to ensure that the period of the PBG should be in such a way that it should cover warranty obligations period plus 90 days from the date of certification of the successful installations of the equipment.



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- 5.2 During warranty period, the defective item or component is to be replaced or repaired whatever required, shall be done by the supplier to the satisfaction of the user department.
- 5.3 The proceeds of the performance security shall be payable to the authority in favor of whom the performance bank guarantees being made as compensation for any loss resulting from the supplier's failure to complete its obligations under the Contract.
- 5.4 The performance security shall be denominated in Indian Rupees and shall be in the following forms only:

A Bank guarantee issued by a nationalized bank of India or a scheduled bank in the form provided in the bidding documents or another form acceptable to HRI.
- 5.5 The performance security will be discharged by HRI / user department and returned to the Supplier not later than 60 days following the date of its validity/completion of the Supplier's performance obligations including any warranty obligations under the contract.
- 5.6 In the event of any contract amendment the Supplier shall, within 7 days of receipt of such amendment, furnish the amendment to the Performance Security rendering the same valid for the duration of the Contract as amended for 60 days after the completion of performance obligations including comprehensive warranty period obligations of all the items.

6. **Inspection & Tests**

Inspection and tests of the items shall be carried out at HRI after all the equipment are successfully installed at HRI by the Supplier. The warranty period shall start from this point onward.

- 6.1
 - (i) Complete hardware and software as specified in Section III (B) should be supplied, installed and commissioned properly against the purchase order of HRI by the supplier prior to commencement of performance/acceptance tests at HRI.
 - (ii) In the event of the equipments failing to pass the acceptance test, if carried out at site of installation, a period not exceeding two weeks will be given to rectify the defects and clear the acceptance test, failing which HRI reserves the rights to get the equipment's replaced by the supplier at no extra cost to HRI.
 - (iii) Successful conducts and the conclusion of the acceptance test for the installed goods and equipment shall also be the sole responsibility of the Supplier and at the cost of the Supplier.
- 6.2 Should any inspected or tested Goods fail to conform to the specifications, HRI may reject the goods and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to HRI.
- 6.3 **Manual and Drawing**
 - 6.3.1 Before the goods / equipment are taken over by the representative(s) of the HRI, the supplier shall supply operation/user manual together with equipment and desired software, if any. These shall be in such detail including technical drawings should be complete in all respects, as will enable HRI to operate all the equipment as stated in the specifications.
 - 6.3.2 The manual shall be in the ruling language (English) and in such form and numbers.



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6.3.3 Unless and otherwise agreed, the goods / equipment shall not be considered to be completed for the purpose of taking over until such manuals, have been supplied to HRI.

7. **Packing**

7.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination i.e HRI. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage.

7.2 The packing, making and documentation within and outside the packages shall comply strictly with such special requirements as shall be provided for in the Contract.

8. **Delivery and Documentation**

Upon delivery of the Goods, the supplier shall notify in writing HRI and the insurance company the full details of the shipment including purchase order number, description of goods, quantity, name of the consignee etc. The supplier shall mail the following documents to HRI:-

- (a) Supplier's invoice showing goods description, quantity, unit price, total amount.
- (b) Delivery challans duly signed & stamped by the consignee i.e. by the representatives of project sites.
- (c) Manufacturers/Supplier's warranty certificate;

9. **Insurance**

For delivery of goods at site, the insurance shall be obtained by the supplier at their own cost from warehouse of the supplier to the final destinations of installation defined as project site on "All Risks" basis including war risks and strikes. It will be the sole responsibility of the supplier to file the claim, if any, with the Insurance Company immediately after delivery of goods at project sites. HRI shall not be responsible for any loss to the Supplier.

10. **Transportation**

10.1 The Supplier is required under the Contract to transport the Goods to the specified destination i.e HRI, Prayagraj (Allahabad).

11. **Incidental Services**

11.1 The following services shall be furnished and the cost shall be included in the contract rates:

- (a) On-site delivery & satisfactory installation and execution of all the items and/or LAN, installation of System Software as per the provisioned in the specifications and purchase order;
- (b) Furnishing all the manuals to HRI ; and
- (c) Maintenance and repair of the equipments during the comprehensive warranty period including the cost of all spares.

12. **Warranty**

12.1 The items covered by the schedule of requirement shall carry 5 Years (24x7-Parts/Labour) on-site OEM full comprehensive replaceable warranty (next working day) from the date of acceptance of the equipment by HRI, PRAYAGRAJ (ALLAHABAD). Warranty shall include free maintenance of the whole equipment supplied including free replacement of parts. The comprehensive warranty includes onsite warranty with parts.

12.2 Bidder has to provide 5 Years (24X7 - Parts/Labour) on-site comprehensive warranty for hardware. They have to produce a certificate issued by the OEM to this effect. Maintenance and necessary



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upgradation of the related software for the solution shall be the responsibility of the bidder/supplier during the warranty obligation. The warranty on the associated software should cover providing of upgraded version/s, if any, released during the warranty period free of cost

- 12.3 The defects, if any, during the guarantee/warranty period are to be rectified free of charge by arranging free replacement wherever necessary. This includes cost, insurance, freight, custom duty, octroi, and local taxes if any should be borne by the beneficiary or his agent. A clear confirmation should be given for this item.
- 12.4 The warranty on the associated software should cover providing of upgraded version/s, if any, released during the warranty period free of cost.
- 12.5 The equipment must be supported by a Service Centre manned by the principal vendor's technical support engineers. The support through this Centre must be available 24 hours in a day, seven days a week and 365 days a year. Also it should be possible to contract the Principal's vendor support Centre on a toll free number/web/mail.
- 12.6 The bidder and OEM must guarantee that during warranty period, any technical faults in the cluster will be attended within 24 hours, and the servers and services will be restored to full performance within 72 hours. Failure to arrange for the immediate repair/replacement of equipment or rectification of error in the software will be liable for a penalty of Rs. 2500/- per day for first seven days and Rs. 5000/- per day beyond seven days. The total amount of penalty recovered from supplier during full warranty period will be limited to the worth value of the performance security guarantee. The amount of penalty will be recovered forfeiting the Performance Security guarantee during warranty period in case the same is not deposited in time to the concerned department on request. Further in case of providing repair/replacement/rectification services within the stipulated time of 72 hours, the cost of arranging the repair/replacement/rectification from a third party shall be borne by the supplier.
- 12.7 The vendor will have to arrange for all the testing equipment & tools required for installation, testing & maintenance etc.
- 12.8 Details of onsite warranty, agency that shall maintain during warranty shall be given in the offer.
- 12.9 HRI shall promptly notify the Supplier in writing of any claims arising under this warranty.
- 12.10 During warranty period, the defective item(s) or component(s) shall be replaced or repaired whatever required, by the supplier or the service centre authorised by the supplier, to the satisfaction of the user departments.
- 12.11 If any equipment gives continuous trouble, say six times in one month, during the warranty period, the supplier may be asked to replace those equipment/part(s)/component(s) with new one without any additional cost to HRI.

13. **Spare Parts**

Supplier shall carry sufficient inventories to assure ex-stock availability of spares. Supplier shall ensure the availability of all spare parts for after sale service support for a period of the comprehensive warranty period of the items. Letters from the respective OEMs must be produced along with the bid for Servers, NAS and networking equipments. In case, any equipment, due to any reason, becomes irreparable or needs replacement in total then the replacement should be of the identical or higher specification.



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14. **Payment**

Payment for Goods and Services shall be made in Indian Rupees as follows:

- (i) **On Delivery**:- Eighty percent (80%) of the total price of all the goods given in the purchase order shall be paid by HRI to the supplier and upon submission of the documents specified in Clause 8 within 20 days. Institute will make the payment through electronic transfer i.e. RTGS/NEFT for which details shall be provided by the supplier.
- (ii) **On Installation**:- The remaining twenty percent (20%) amount of the order value of the goods received shall be paid to the supplier within 20 days after successful commissioning of all the items and submission of all installations/commissioning reports duly signed & stamped by the representative of HRI. T.D.S. if any applicable shall be deducted from this payment on the value of installation and warranty service charges quoted by the supplier in their bid. If the Installation of all the equipment/items is not made within 120 days due to site not ready condition or any other reason for which supplier is not responsible, the payment against delivered goods will be released by HRI after their due satisfaction.

15. **Prices**

- 15.1 Prices payable to the Supplier as stated in the Contract shall remain fixed during the performance of the contract. However, in the event of any increase/decrease in Government taxes/duties as applicable at the time of delivery, the prices shall be adjusted at the time of payment on submission of their proof by the supplier to HRI. However if the Supplier failed to deliver the equipments within the original allowed delivery time and taxes/duties are increased beyond this period, then HRI will not pay the increased amount and the Supplier has to bear this however in case of decrease in the taxes, the supplier shall pass it to HRI. In case, at the time of delivery of the equipments, higher specification equipments on the same price as quoted/approved in the bid by the supplier are being supplied by the supplier, no additional payment shall be made for higher specifications i.e the Supplier will have to supply the higher specification equipments on the quoted/approved rates.
- 15.2 In case there is a downward trend in the price movements during the period of validity of bid and before the supply of the equipments, the bidder/supplier will pass on the benefits to HRI.

16. **Contract Amendments**

- 16.1 Subject to condition of contract clause 16 no variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties.

17. **Assignment**

- 17.1 The Supplier shall not assign, in whole or in parts its obligations to perform under the Contract to any other firm except with HRI's prior written consent.

18. **Delivery of the Goods and Delay in the Supplier's Performance**

- 18.1 If, at any time, during performance of the Contract the Supplier should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify HRI in writing of the fact of the delay, its likely duration and its cause(s) as soon as possible. After receipt of the Supplier's notice, HRI shall evaluate the situation and may, at its discretion, extend the Supplier's time for performance with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Purchase order.
- 18.2 Except as provided under conditions of contract clause 21 (Force Majeure Clause), a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the



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imposition of liquidated damages pursuant to conditions of Contract unless an extension of time is agreed upon pursuant to conditions of Contract without the application of liquidated damages.

- 18.3 Advance dispatch details like invoice copy, airway bill no, packaging list and flight no. etc. should be sent immediately after shipment for early clearance and bidder/supplier also make suitable arrangements for sending cargo arrival notice (CAN) in time. Demurrage charges, if any, on account of delay in receipt of above will be debited to suppliers' account.

19. Delivery/Installation Schedule and Liquidated Damages

- 19.1 The bidders may please note that the delivery of the system should be strictly within 90 days from the date of placement of firm order. Goods should not be dispatched until the Vendor receives a firm order. Installation and demonstration to be arranged by the supplier free of cost and the same is to be done within 30 days of the delivery of the equipment at site
- 19.2 The Bidder has to state in detail the Electrical Power/UPS requirements, floor Space, etc. needed to house the system
- 19.3 Subject to conditions of Contract, if the Supplier fails to deliver or install any or all of the Goods or to perform the Services within the period(s) specified in the Contract, HRI shall, without prejudice to its other remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.5% (of contract value) of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of the delay until actual delivery or installation or performance, up to a maximum deduction of 10% contract value. Once the maximum penalty is reached, HRI may consider termination of the Contract/purchase order pursuant to conditions of Contract Clause 20 (Termination for Default). However in case of genuine reasons for late delivery, institute can waive / reduce liquid damages if firm approach in writing.

20. Termination for Default

- 20.1 HRI may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:
- (a) if the Supplier fails to deliver any or all of the Goods or Services within the period(s) specified in the Contract, or within any extension thereof granted by HRI pursuant to Contract Clause no. 18.1 or
- (b) if the Supplier fails to perform any other obligation(s) under the Contract
- 20.2 In the event HRI terminates the Contract in whole or in part, pursuant to the conditions of contract clause no. 20.1 HRI may procure, upon such terms and in such manner as it deems appropriate. Goods and/or Services similar to those undelivered, and the Supplier shall be liable to HRI for any excess costs for such/similar Goods or Services. However, the supplier shall continue the performance of the Contract to the extent not terminated.

21. Force Majeure

- 21.1 Notwithstanding the provisions of conditions of contract clause no. 18, 19 & 20, the Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 21.2 For purpose of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of HRI either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes. If a Force Majeure situation arises the Supplier shall promptly notify HRI in writing of such conditions and



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the cause thereof. Unless otherwise directed by HRI, in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

22. **Termination for Insolvency**

22.1 HRI may, at any time, terminate the Contract by giving written notice to the Supplier, if the Supplier becomes bankrupt or otherwise insolvent. In this event termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to HRI.

23. **Termination for Convenience**

23.1 HRI, by written notice sent to the Supplier may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for HRI's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.

23.2 The Goods that are complete and ready for shipment at the time of Supplier's receipt of notice of termination shall be accepted by HRI at the Contract terms and prices. For the remaining Goods, HRI may elect:

- (a) to have any portion completed and delivered at the Contract terms and prices; and/or
- (b) to cancel the remainder and pay to the Supplier an agreed amount for partially Completed Goods.

24. **Settlement of Disputes**

24.1 If any dispute or difference of any kind, whatsoever, shall arise between HRI and the Supplier in connection with or arising out of the Contract the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

24.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either HRI or the Supplier may give notice to other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.

24.3 Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

24.5 All disputes of any kind arising out of supply, commissioning, acceptance, warranty maintenance etc. shall be referred by either party (HRI, PRAYAGRAJ (ALLAHABAD) or the bidder) after issuance of 30 days' notice in writing to the other party clearly mentioning the nature of dispute to a single arbitrator acceptable to both the parties.

24.6 Arbitration proceedings shall be held at Prayagraj (Allahabad), U.P., India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be in English or Hindi.

24.7 The decision of the arbitrators shall be final and binding upon both the parties. The cost and expenses of arbitration proceedings as also the fees and expenses paid to the arbitrator shall be shared equally by both the parties will be paid by them. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings by such party or on its behalf shall be borne by each party itself.



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- 24.8 Notwithstanding any reference to arbitration herein.
- (a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
 - (b) HRI shall continue to pay the Supplier any money (which is not under arbitration) due to the Supplier.

25. **Governing Language**

- 25.1 The Contract shall be written in English language subject to condition of contract clause 26, English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language or may be in Hindi.

26. **Applicable Law**

The Contract shall be interpreted in accordance with the laws of the Union of India.

27. **Notices**

- 27.1 Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by fax and confirmed in writing to the other Party's address. For the purpose of all notices, the following shall be the address of HRI and Supplier

Tendering Authority: HARISH-CHANDRA RESEARCH INSTITUTE
Chhatnag Road, Jhunsi,
Prayagraj (Allahabad) U.P. - 211019

Supplier: (To be filled in at the time of Contract execution)

.....
.....

- 27.2 A notice shall be effective when delivered or on the notice's effective date whichever is later.

28. **Right to use defective equipment**

If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the equipment proves to be unsatisfactory, HRI shall have the right to continue to operate or use such equipment until rectification of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with HRI's operation.

29. **Supplier Integrity**

The supplier is responsible for and obliged to conduct all contracted activities in accordance with the contracts using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the contract.

30. **Supplier's Obligations**

- 30.1 The supplier is obliged to work closely with HRI's staff, act within its own authority and abide by directives issued by HRI and implementation activities. The supplier has to abide by the job safety measures prevalent in India and will free HRI from all demands or responsibilities arising from accidents or loss of life the cause of which is the supplier's negligence. The supplier will pay all indemnities arising from such incidents and will not hold HRI responsible or obligated. The supplier is responsible for managing the activities of its personnel and will hold itself responsible for any misdemeanors. The supplier will treat as confidential all data and information received



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from HRI, obtained in the execution of his/her responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of HRI.

- 30.2 No sub-contracting is allowed with regard to installation, commissioning, warranty maintenance and after sales service. This is the sole responsibility of The Principals'/their authorized agents.

31. **Patent Right**

In the event of any claim asserted by a third party of infringement of copy right, patent, trademark or industrial design rights arising from the use of the Goods or any parts thereof in HRI's country, the supplier shall act expeditiously to extinguish such claim. If the supplier fails to comply and HRI is required to pay compensation to a third party resulting from such infringement, the supplier shall be responsible for the compensation including all expenses (court costs and lawyer fees). HRI will give notice to the supplier of such claim, if it is made, without delay.

32. **Hardware and Software Installation**

The Supplier is responsible for all unpacking, assembling, installations of all hardware and software, cabling between hardware units and connecting to power supplies. The supplier will test all hardware & software operations and accomplish all adjustments necessary for successful and continuous operation of the hardware & software at installation site. It will be the responsibility of the Principal Supplier/Indian Agent to make their own arrangements for accommodation/transport of engineers during installation, commissioning and future maintenance during warranty period

After successful commissioning, the supplier has to provide operational training (two full days in HRI) to HRI staff (in one batch).

33. **Hardware and Software Maintenance**

The supplier will accomplish preventive and breakdown maintenance activities to ensure that all Hardware and Software execute/operate without defect or interruption and yields/results at least 98% up time for 24 hours a day, 7 days of the week of operation of the machine/software worked on a quarterly basis. If any critical component of the entire configuration is out of service for more than three days, the supplier shall either rectify or immediately replace the defective unit at its own cost. The supplier will respond to a site visit and commence repair work on the equipment/software within 24 hours of being notified of equipment/software malfunction.

34. **Amalgamation/Acquisition etc.:**

In the event the Manufacturer/Supplier proposes for amalgamation, acquisition or sale of its business to any firm during the contract period, the Buyer/Successor of the Principal Company are liable for execution of the contract and also fulfillment of contractual obligations i.e. supply, installation, commissioning, warranty, maintenance/replacement of spares accessories etc. while submitting your bid, you may confirm this condition.

35. **Taxes and Duties**

- 35.1 Suppliers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits etc. incurred until delivery of the contracted Goods and/or Services to HRI.

36. **Jurisdiction**

- 36.1 The disputes, legal matters, court matters, if any, shall be subject to Prayagraj (Allahabad) Jurisdiction only.



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SECTION III : TECHNICAL BID

- III (A) BID FORM
- III (B) SCHEDULE OF REQUIREMENTS
- III (C) TECHNICAL SPECIFICATIONS
- III (D) QUALIFICATION REQUIREMENTS
- III (E) BID SECURITY FORM
- III (F) CONTRACT FORM
- III (G) INTEGRITY PACT
- III (H) PERFORMANCE STATEMENT
- III (J) SERVICE SUPPORT DETAILS
- III (K) CAPABILITY STATEMENT
- III (L) PERFORMANCE SECURITY FORM



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SECTION III (A) : BID FORM

Date :
IFB No.: _____

To :

The Registrar,
Harish-Chandra Research Institute
Chhatnag Road, Jhunsi,
Prayagraj (Allahabad) (U.P.) - 211 019

Sir,

Having examined the Bidding Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver the required items/goods in conformity with the said Bidding Documents and hereby undertake that we accept all the Conditions of the Contract (Section II) of the Bidding Document and will supply & installation, testing and commissioning of '300TB usable Storage Solutions for Data Backup'. Equipments and other items/materials as per the Technical Specifications (Section III) of the bidding documents. We further undertake that we fulfill the Qualification Requirements (Section III (D)) and for this purpose we enclose the details. In addition to this, the particulars of our organization such as legal status, details of experience and past performance, service support details, capability statement and the required bid security in shape of bank guarantee are furnished with this bid form.

We further undertake, if our bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements (Section III (B)).

If our bid is accepted, we will obtain the guarantee of a bank in the form prescribed by HRI for a sum equivalent to 10% of the Contract price for the due performance of the Contract.

We agree to abide by this bid for the Bid validity period specified in Clause 13.1 of the ITB and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1998".

Dated this day of 20.....

(Signature)

(in the capacity of)



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Duly authorized to sign Bid for and on behalf of _____

SECTION III (B) : SCHEDULES OF REQUIREMENTS

Items Brief Description	Destination	Delivery and Installation Schedule	Bid Security (EMD)
As per the details given in the SECTION III (C) TECHNICAL SPECIFICATIONS	Harish-Chandra Research Institute, Chhatnag Road, Jhunsi, Prayagraj (Allahabad) – 211019 (U.P.)	All the items as per Section III C shall be delivered within 90 days from the date of issue of the purchase order or date of signing of the contract whichever is earlier. Complete Installation and demonstration to be arranged by the supplier free of cost and the same is to be done within 30 days of the delivery of the equipment at site	Rs. 1,40,000/- (Rupees One Lakh Forty Thousand only)



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SECTION III (C)

SCHEDULE OF REQUIREMENTS, SPECIFICATIONS & ALLIED TECHNICAL DETAILS

<u>SI No</u>	<u>Items Detailed Specification</u>	<u>Qty</u>	<u>Compliance Status (YES/NO)</u>	<u>Please Mention Make & Model and specifications</u>												
(1)	<p>Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup With following Technical Specifications: -</p> <table border="1" data-bbox="212 757 938 2049"> <tr> <td data-bbox="212 757 405 936">Operating System & Clustering Support</td> <td data-bbox="405 757 938 936">The storage array should support LINUX Operating System: RHEL, SUSE, CENTOS. (Compatible with our environment on NIS)</td> </tr> <tr> <td data-bbox="212 936 405 1205">Capacity & Scalability</td> <td data-bbox="405 936 938 1205"> <ol style="list-style-type: none"> The Storage Array should be offered with 300TB Usable capacity, should be configured with Hardware based controller on RAID 6 Storage should be scalable to minimum of 250 drives. The storage shall be scalable upto 1 Petabyte </td> </tr> <tr> <td data-bbox="212 1205 405 1283">CPU per Array</td> <td data-bbox="405 1205 938 1283">2 x Intel Xeon 8-core, 2.4GHz or Higher</td> </tr> <tr> <td data-bbox="212 1283 405 1373">Memory per Array</td> <td data-bbox="405 1283 938 1373">96 GB or Higher</td> </tr> <tr> <td data-bbox="212 1373 405 1798">Cache</td> <td data-bbox="405 1373 938 1798"> <ol style="list-style-type: none"> Offered Storage Solution should be given with Minimum of 96 GB cache with Dual controller and have an option to upgrade controller cache to 256GB Cache shall be completely dynamic for read and write operations and vendor shall not offer any additional card /module for write cache operations Cache shall be used only for data and control information. OS overhead shall not be done inside cache. </td> </tr> <tr> <td data-bbox="212 1798 405 2049">Architecture & Processing Power</td> <td data-bbox="405 1798 938 2049"> <ol style="list-style-type: none"> Offered storage architecture shall be such that there shall be no load on the storage CPU during Raid parity calculations. Controllers should be true active-active so that a single Logical unit can be shared by both controllers at the same time. </td> </tr> </table>	Operating System & Clustering Support	The storage array should support LINUX Operating System: RHEL, SUSE, CENTOS. (Compatible with our environment on NIS)	Capacity & Scalability	<ol style="list-style-type: none"> The Storage Array should be offered with 300TB Usable capacity, should be configured with Hardware based controller on RAID 6 Storage should be scalable to minimum of 250 drives. The storage shall be scalable upto 1 Petabyte 	CPU per Array	2 x Intel Xeon 8-core, 2.4GHz or Higher	Memory per Array	96 GB or Higher	Cache	<ol style="list-style-type: none"> Offered Storage Solution should be given with Minimum of 96 GB cache with Dual controller and have an option to upgrade controller cache to 256GB Cache shall be completely dynamic for read and write operations and vendor shall not offer any additional card /module for write cache operations Cache shall be used only for data and control information. OS overhead shall not be done inside cache. 	Architecture & Processing Power	<ol style="list-style-type: none"> Offered storage architecture shall be such that there shall be no load on the storage CPU during Raid parity calculations. Controllers should be true active-active so that a single Logical unit can be shared by both controllers at the same time. 	01 No		
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No Single point of Failure	Offered Storage Array should be configured in a No Single Point of failure configuration including Array Controller card, Cache memory FAN, Power supply etc.		
Disk Drive Support	Offered Storage Solution should support Min. 12Gbps dual-ported hot-pluggable SAS/ NLSAS/ SSD hard drives, maximum of 6TB 7.2K NL SAS Drives		
Protocols	Offered Storage array shall support all well-known protocols like FC, ISCSI, FCOE, SMB 3.0, NFS V4, FTP/FTPS etc.		
Raid Support (Hardware based)	Offered Storage Subsystem should support Raid 0, 1, 1+0, 5 and Raid 6.		
Data Protection	In case of Power failure, Storage array should have de-staged feature to avoid any data loss.		
Host Ports & Back-end Ports	<ol style="list-style-type: none"> 1. Offered Storage should be configured with minimum of 12 X 10Gbps Optical ports and 4 X 10G RJ45 ports across array and should have an option to expand additional 8 ports of 10G SFP/16Gbps FC. 2. Offered storage should have minimum 8 number of SAS Back-end lanes running at Min. 12Gbps speed. 		
Data Integrity	Storage must offer Data Integrity feature to avoid silent Data Corruption. Bidders should explain the method used.		
Quality of Service	The array must have capability to restrict performance of non-critical servers so that critical servers get more resources for better performance. Should support dynamic optimization		
Global Hot Spare	<ol style="list-style-type: none"> 1. Offered Storage Array should support distributed Global hot Spare for offered Disk drives. 2. Global hot spare should be configure as per industry practice 		
Performance	<ol style="list-style-type: none"> 1. Should have capability to use more than 30 drives per array group or raid group for better performance. 2. Storage should be provided with Performance Management Software for full capacity. 		



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	Thin Provisioning and Space Reclaim	<ol style="list-style-type: none"> Offered storage array should be supplied with Thin provisioning and Thin Re-claim to make the volume thin for an extended period of time for complete array supported raw capacity. The license for Thin Provisioning and Thin Space reclaim has to be provided for full capacity of the array. 			
	Maintenance	Offered storage should support online non-disruptive firmware upgrade for both Controller and disk drives.			
	Snapshot / Point in time copy / Clone	<ol style="list-style-type: none"> Offered Storage should have support to make the snapshot and full copy (Clone) on the thin volumes if original volume is created on thick or vice-versa. The storage array should have support for Controller-based snapshots functionality for pointer-based snapshots (At-least 24 copies). 			
	Warranty:	5 Years (24x7–Parts/Labour) on-site full comprehensive OEM Warranty			
	Note:	Provided Solution should not occupy more than 10U Rack space.			
2	Specs for Old Storage Servers: (as is where is basis) to be given under Buy-Back				
2(a)	Storage Servers	Core2 Duo, 2GB RAM, 11x500GB HDD	02 Nos		
2(b)	Storage Servers	Core2 Duo, 4GB RAM, 15x1TB HDD	02 Nos		
Remarks:					
<p>(a) Vender has to fit the Storage in the Racks. PDU, Rails and other associated accessories to be provided by the vendor as necessary.</p> <p>(b) They have to take away the old storage/servers from HRI once the new one is commissioned. The installation of the new Storage shall be considered as 'complete' once these old equipments are taken away by the successful bidder/supplier.</p>					



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Footnote: (Following conditions are mandatory and applicable to Bidder's/Supplier's)

1. All the components of the Storage Server should be from the same OEM. Detailed BOM of the Storage Server with OEM partcode should be submitted.
2. Vendor is required to go for solution by mentioning Make/ Product mentioned above. Components i.e. RAM, Chipset, etc. must be compatible with the model.
3. Deviations may not be allowed. In case the bidder gives some deviation, it will be on his own risk and buyer may or may not accept it (higher specification without any price preference may be accepted).
4. If bidder propose some higher specification and buyer is not ready to accept, his bid will only be acceptable if agrees to supply as per the required specification.
5. The specifications in SECTION III (C) override all other clauses/conditions elsewhere in tender document.
6. **Spare Parts**
 - (a) Supplier/Bidder shall carry sufficient inventories to assure ex-stock availability of spares. Supplier shall ensure the availability of all spare parts for after sale service support for a period of the comprehensive warranty period of the items.
 - (b) Letters from the respective OEMs must be produced along with the bid for Servers. In case, any equipment, due to any reason, becomes irreparable or needs replacement in total then the replacement should be of the identical specification
7. **Hardware and Software Installation**
 - (a) The Supplier is responsible for all unpacking, assembling, installations of all hardware and software, cabling between hardware units and connecting to power supplies. The supplier will test all hardware & software operations and accomplish all adjustments necessary for successful and continuous operation of the hardware & software at installation site.
 - (b) It will the responsibility of the Principal Supplier/Indian Agent to make their own arrangements for accommodation/transport of engineers during installation, commissioning and future maintenance during warranty period
 - (c) After successful commissioning, the supplier has to provide admin/user training (two full days in HRI) to HRI staff with sufficient documentation.
8. **Other Terms**
 - (a) All equipment must be compatible with Indian electrical standards and codes. Engineering Documentation on the physical sizes and weights of all major and minor components must be submitted.
 - (b) All software provided in the proposal should be perpetual.
 - (c) The proposal must include a detailed datasheet for every single IT component included in your proposal and the necessary technical whitepapers discussing the features, performance and optimization techniques.



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- (d) Bidder will be responsible for installation, maintenance and support of the hardware, and software mentioned. They will also be responsible for installation and/or upgradation of necessary compilers and other user software's, licenses for which will be provided by HRI.

9. **IMPORTANT NOTICE (Applicable for All Technical Specifications)**

- (a) In case the bid of any bidder is accepted and it is found at later stage that the specifications of any delivered item does not match with the 'Technical Specification' given in this tender document, HRI may ask for the product of his choice. If the bidder/supplier does not agree to it, HRI shall cancel the bid/contract/order of particular item and the EMD/PBG/Security amount deposited in any form to HRI by the bidder/supplier may be forfeited.
- (b) The bidder has to specify the make/model of all the quoted items. In case bidder does not specify the specific make/model, the buyer may ask for a make/model of his choice. If bidder does not accept it, his bid shall be rejected.
- (c) The bidder may quote higher configuration available at present but no weightage will be given.
- (d) It is in the interest of the bidder to study the specifications in the tender schedule thoroughly before quoting so that, if any deviations are made by the bidder, the same are prominently brought out in the body of the tender. if you need to add any optional items to your system in order to meet our specifications, you are requested to quote for the total price including the option required to suit our requirements, otherwise your tender shall not be considered.
- (e) The Bidder has to state in detail the Electrical Power/UPS requirements, floor Space, etc. needed to house the system

Signature and seal of the bidder:

Place :
Date :



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SECTION III (D): QUALIFICATION REQUIREMENTS

1. The Server/ Storage OEM must have their sales/service operations in India at least for last 10 Years
2. The OEM must have direct Sales & Support facilities at North India to provide Support and be willing to provide support at installation site (HRI, Allahabad, UP).
3. The OEM should be in the LEADERS Segment in the Gartner Magic Quadrant for General-Purpose Disk Arrays as per the report published in latest year.
4. Bidder should be OEM/Authorized Partner/service provider of the OEM. In case the bidder is an Authorized Partner or Service Provider a valid Agency-Ship/Dealership Certificate (MAF specific to this tender) to quote on behalf of OEM should also be enclosed along with the technical bid.
5. The OEM must be a registered company in India under Companies Act 1956 or a registered firm and should have been in operation for a period of at least 10 years as on date of Tender. Copy of the Certificate of Incorporation / Registration should be enclosed.
6. The Bidder must be a registered company in India under Companies Act 1956 or a registered firm. Registration Certificate for the same must be submitted. Bidder must also have a registered office in India.
7. Bidder should have successfully implemented at least one 300 TB Storage in any Central Govt/State Govt/PSU/ Research Institute in last 3 Years in India. Satisfactory Documentary Evidence such as PO and Installation Report Copy need to be submitted. The bids of the bidders not submitted duly signed & stamped evidence i.e. the copies of purchase order & satisfactory installation report issued by the concerned department/organization may be rejected. The bidders should also submit filled in Proforma as per "Section III (G) - Performance Statement Form" in support of his / her experience.
8. Bidder must be a profit-making entity for the last 3 years, with an annual average turnover of at least Rs. 25 Crores in each of the last 3 years i.e. FYR 2015-16, 2016-17 and 2017-18 (Last 3 Years audited statements of accounts/ audited balance sheet to be provided).
9. The Bidder should be a branded/original equipment manufacturer (OEM) of computer systems/servers and/or their authorized dealer/supplier Bidder has to submit Authorization Letter from each of the OEMs of Server. Authorization letter from principals should clearly indicate that the bidder is the competent and authorized to sell and provide services onwards the items mentioned in the scope of supply given in this tender document. The Bidder and OEM should not bankrupt in last 03 years.
10. The bidder's firm should submit a notarial affidavit that the bidder's firm has not been black listed/debarred/prohibited by any State/Central Government Departments/Organizations. The Bids of the black-listed bidders or those not submitting the required affidavit shall be rejected.
11. Offer which will not comply with Bidder and OEM Eligibility Criteria will not be considered for technical evaluation/purchase.
12. The vendor is expected to properly integrate and test the hardware and software.
13. Vendor should include installation & commissioning charges, if any.
14. The Institute reserves the right to accept or reject any or all of the offers in full/part without assigning any reason whatsoever.



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15. The Storage should be offered with Minimum 5 Yrs 24x7 Onsite warranty with NBD support directly by OEM. The Warranty status of the system should be available/reflect in the OEM Website.
16. The bidder should be ISO 9001 certified (Maintenance & System Integration). Please attach a copy of the certificate.
17. The bidder should have relevant documents of each vendor of consortium for following:-
 - (i) Filled in form as per Section III(I)-Capability Statement.
 - (ii) Copies of relevant pages of following documents:-
 - (a) Memorandum and Article of Association.
 - (h) Place of registration.
 - (i) The power of attorney authorizing the bidder to sign the bid/contract.
 - (j) Income tax registration number of the company.
 - (k) Trade Tax/GST registration number of the company.
 - (l) Service Tax registration number of the company
18. The bidder should quote for all the items as per the requirement of the tender. The bids of bidders who will not quote for all the items in technical and financial bids shall be rejected.
19. Bidders who have earlier supplied equipment to HRI, Prayagraj (Allahabad) and have not completed the required installation/Commissioning/after sales service/warranty and other obligation or defaulter in any way may be barred from this bid i.e. they may not be considered for further evaluation and no enquiries thereafter will be entertained.
20. Bidder shall ensure availability of all spare parts for after sale service support for a period of at least five years of the comprehensive warranty period of the items. Letters from the respective OEMs must be produced along with the bid. In case any equipment, due to any reason, becomes irreparable or needs replacement in total, then the replacement should be of the identical or higher specification.
21. The bids found to be not responsive to and not fulfilling all the conditions of the contract and not meeting Technical Specifications and Qualification Requirements to the satisfaction of technical committee shall be rejected and may not subsequently be made responsive by the Bidder by correction of the non-conformity. The bids of bidders mentioning any of their conditions which are not mentioned in the tender document or are not in conformity with the conditions of the contract shall be rejected.
22. It shall be the discretion of the Technical Evaluation Committee to decide as to whether a bid fulfils the evaluation criterion mentioned in this tender or not.
23. The bidders are advised not to mix financial bid (documents) with the documents submitted for technical bid. The bids of the bidders having financial bid (documents) in the technical bid may outrightly be rejected.
24. The bid without tender fee of Rs. 500/- and EMD of Rs. 1,40,000/- (Rupees One Lakh Forty Thousand only) shall outrightly be rejected. These documents i.e. drafts etc should be with 'Technical Bid' and not with the 'Financial Bid'. The bidder has to ensure the compliance of this otherwise there bid may be treated as non-responsive bid.
25. Any conditional offer shall be considered as non-responsive and may not be considered.
26. The non-responsive bid may outrightly be rejected.

BIDDERS ARE REQUESTED TO GIVE THE COMPLAINT OF ALL THE ABOVE POINTS.



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SECTION III (E) : BID SECURITY FORM

Whereas (*Name of Bidder*) (Hereinafter called "the Bidder") has submitted its bid dated(Date of submission of bid) for the Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup (hereinafter called "the Bid")

KNOW ALL PEOPLE by these presents that WE(*name of Bidder*) having our registered offices at(*address of Bidder*) are bound unto Harish-Chandra Research Institute, Prayagraj (Allahabad) (hereinafter called "HRI ") in the sum of Rs. 1,40,000/- (Rupees One Lakh Forty Thousand only) submitted through Bank Draft No. Dated (Name and Branch of Issuing Bank) for which payment well and truly to be forfeited by HRI in case of the following conditions;-

THE CONDITIONS of this obligation are:

1. if the Bidder
 - (a) withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form; or
 - (b) does not accept the correction of errors in accordance with the ITB; or
 - (c) modifies its bid price during the period of bid validity specified by the bidder on the bid form; or
2. if the Bidder, having been notified of the acceptance of its bid by HRI during the period of bid validity :
 - (a) fails or refuses to execute the Contract Form if required; or
 - (b) fails or refuses to furnish the performance security in accordance with the ITB;

.....
(Signature of the Authorised
Representative of the Bidder along with
Seal of the bidder firm)



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SECTION III (F) : CONTRACT FORM

THIS AGREEMENT made the day of ... 20..... Between Harish-Chandra Research Institute, Prayagraj (Allahabad) (hereinafter referred to as 'HRI') of the one part and (*Name of Supplier*) of(*City & Country of Supplier*) (hereinafter called "the Supplier") of the other part :

WHEREAS HRI is desirous that certain Goods and ancillary services for '300TB usable Storage Solutions for Data Backup' has accepted a bid by the Supplier for the supply, installation, testing and commissioning of these goods and services in the sum of (*Contract price in Words and Figures*) (hereinafter, called the "Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - (a) the Bid Form and approved rates;
 - (b) the Schedule of Requirements;
 - (c) the Technical Specifications; and
 - (d) the Conditions of Contract;In addition to the above, the other terms and conditions of the tender (Ref No HRI/22/2018 dated 05 Dec 18 shall also be applicable with this contract)
3. In consideration of the payment to be made by HRI to the Supplier as hereinafter mentioned, the Supplier hereby covenants with HRI to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. HRI hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein, the value of ordered items on the Contract rates or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

DELIVERY & INSTALLATION SCHEDULE :

All the items shall be delivered within 90 days from the date of issue of the purchase order. Installation and demonstration to be arranged by the supplier free of cost and the same is to be done within 30 days of the delivery of the equipment at site

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws of the day and year first above written.

Signed, Sealed and Delivered by the

said(For HRI)

in the presence of

Signed, Sealed and Delivered by the

said(For the Supplier)

in the presence of



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SECTION III (G) INTEGRITY PACT

Between

Harish – Chandra Research Institute (HRI) hereinafter referred to as “**The Principal**”,
And
..... hereinafter referred to as “**The Bidder/ Contractor**”

Preamble

The Principal intends to award, under laid down organizational procedures, contract/s for **Supply, Installation, Testing and Commissioning of '300TB Storage Solutions for Data** at Harish-Chandra Research Institute (HRI), Prayagraj (Allahabad). The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness / transparency in its relations with its Bidder(s) and / or Contractor(s).

Section 1

Commitments of the Principal

1. The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:-
 - (a) No employee of the Principal, personally or through family members, will in connection with the tender for , or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - (b) The Principal will exclude from the process all known prejudiced persons.
2. If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2

Commitments of the Bidder(s)/ contractor(s)

1. The Bidder(s)/ Contractor(s) commit themselves to take all measures necessary to prevent corruption. He commits himself to observe the following principles during the contract execution.
 - (a) The Bidder(s)/ Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
 - (b) The Bidder(s)/ Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.
 - (c) The Bidder(s)/ Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition



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or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

- (d) The Bidder(s)/Contractors(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly the Bidder(s)/Contractors(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only.
 - (e) The Bidder(s)/ Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
2. The Bidder(s)/ Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3

Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the Contracts or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings".

Section 4

Compensation for Damages

If the Principal has terminated the contract or if the Principal is entitled to terminate the contract, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5

Previous transgression

1. The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process / contracts.
2. If the Bidder makes incorrect statement on this subject, he can be disqualified from the Contract or action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

Section 6

Criminal charges against violating Bidder(s) / Contractor(s) /Subcontractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.



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Section 7 **Pact Duration**

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract. If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Director of the Harish-Chandra Research Institute.

Section 8 **Other provisions**

- (1) This agreement is subject to Indian Law. Place of performance and jurisdiction is the Prayagraj (Allahabad).
- (2) Changes and supplements as well as termination notices need to be made in writing.
- (3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- (4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(For & On behalf of the Principal)

(For & On behalf of Bidder/ Contractor)

(Office Seal)

(Office Seal)

Place -----

Date -----

Witness 1:

(Name & Address)

Witness 2:

(Name & Address)



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SECTION III (H): PERFORMANCE STATEMENT FORM

Proforma for Performance Statement (for a period of last three years)

Name of Firm _____

Order Placed By	Order & No date	Description & quantity of ordered equipment	Value of order	Date of Completion of delivery		Remarks indicating reasons for late delivery, if any	Has the ordered equipment been satisfactorily installed & functioning?
				As per Contract	Actual		
1	2	3	4	5	6	7	8

Signature and Seal of the Bidder _____



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SECTION III (J): SERVICE SUPPORT DETAILS

Sl. No	Name & Complete address of service center	Service Centre Details							Types of Computers serviced in last 3 years
		Name of Head Person & Contact Number	Phone / Fax No./ Email address	Status of Office Working Days & Hours	No. of Software Engineers	No. of Hardware Engineers	No. of Hardware Staff	Value of Min. Stock Available at all times	

Signature and Seal of the Bidder _____



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SECTION III (K): CAPABILITY STATEMENT (CS)

1. (a) Name and complete mailing address of the business/sales office of the Bidder:

- (b) Phones :
(c) Fax :
(d) E-mail :
(e) Principal place of business :
(f) Date of Incorporation of bidder's firm
(g) Website of Bidder's Firm :

2. Details of :-

- (a) EMD Deposit :
(b) Tender Fees :
(If deposited cash, attach the copy of the cash-receipt of HRI)

3. Strength of business/sales office of Bidder:

- (i) No. of Marketing personnel :
(ii) No. of Technical personnel :
(iii) No. of Service engineers :
(iv) No. of Supporting personnel :
(v) Trade Tax / Sales Tax Registration no. with Place (attach certificate)
(vi) Income Tax Registration no. with place (attach certificate)

4. Classification _____ (Manufacturer (OEM)/Dealer)

4a. Complete mailing address of manufacturing plant of Servers :

4b. Complete mailing address of manufacturing plant of NAS :

5. Details of supply of equivalent to our tendered for Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup' in State Government or Govt. of India Department(s) / Reputed Organization(s) (in Nos. and Value)

(Please attach relevant proofs)

Year	Name of equipment	Capacity & Model	Name of manufacturer and country of origin	Total no. of equipment (Servers) in Govt Dept/ Organization (Central/State)	Total no. of equipment (Servers) in non-Govt Dept/ Organization
2014-15				Nos : Value : Rs.	Nos : Value : Rs.
2015-16				Nos : Value : Rs.	Nos : Value : Rs.



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2016-17				Nos : Value : Rs.	Nos : Value : Rs.
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6. Validity date of ISO Certifications of OEMs / Bidder:
 (a) For Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup'.

7. Turnover of the bidder's company in last three financial years:
(Please fill the figures. Do not quote "As per enclosures")

	2015-16	2016-17	2017-18
Turnover (Rs. In Crores)			
Profit after taxation (Rs. In Crores)			

8. Names of three buyers to whom similar equipments were supplied in the last three financial years and to whom reference may be made by HRI regarding the bidder's performance for timely completion of delivery, installation and after sales service support :

- A. (i) Complete address of the buyer :.....

- (ii) Name & designation of contract person :

- (iii) Mobile/Phone/Fax no./E-mail address:
- B. (i) Complete address of the buyer :.....

- (ii) Name & designation of contract person :

- (iii) Mobile/Phone/Fax no./E-mail address:
- C. (i) Complete address of the buyer :.....

- (ii) Name & designation of contract person :

- (iii) Mobile/Phone/Fax no./E-mail address:

9. Details of Service Centres of the bidder in and around Prayagraj (Allahabad):-

Sl.No.	Address of Service Centre	Service centre location District & Division Name	Name and Contact No. of Service Engineer	Details of supporting documents submitted for proof of Service Centre
1				
2				



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3				
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Seal and signature of the bidder _____

SECTION III (L): PERFORMANCE SECURITY FORM

To,
The Director
Harish Chandra Research Institute,
Deptt of Atomic Energy, Government of India
Chhatnag Road, Prayagraj (Allahabad)-211019

Dear Sir,

WHEREAS.....(name and address of the supplier) (hereinafter called "the supplier") has undertaken, in pursuance of contract No.....dated.....to supply (description of goods and services) (herein after called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of(amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed thereunder or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This Guarantee shall be a continuing guarantee and shall not be discharged by and change in the constitution of the Bank or in the constitution of M/s.....

This guarantee shall be valid until theday of20.....

(Signature of the authorized officer of the Bank)

Name and designation of the officer

Seal, name & address of the Bank and address of the Branch



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SECTION III (M): COMPLAINT LOG FORMAT

Location: HRI, Prayagraj (Allahabad)

SI No	Equipment Name	Type of problem	Date and time of lodging complaint	Date and Time of attending the problem	Person attending the problem	Status	Remarks



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SECTION IV: FINANCIAL BID

- IV (A) BID FORM
- IV (B) PRICE SCHEDULE

Price Schedule should be filled accordingly with full care



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SECTION IV (A) : BID FORM

Date :
Bid No.

To,
The Registrar
Harish-Chandra Research Institute,
Prayagraj (Allahabad)-211019

Sir,

Having examined the Bidding Documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer for Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup' in conformity with the said Bidding Documents for the sum as may be ascertained in accordance with the Schedule of rates attached herewith and made part of this bid, and hereby undertake that we accept all the conditions of the contract (section II) of the Bidding Document and will supply the systems and other items as per the Technical Specifications (Section III (C)) of the bidding documents. We further undertake that we fulfill the qualification requirement (Section III (D)) and for this purpose we enclose the details. In addition to this, the particulars of our organization such as legal status, principal place of business, details of experience and past performance, service support details, capability statement and the required bid security (EMD) in the shape of Bank Draft are furnished with this bid form.

We further undertake, if our bid is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements (section III (B)).

If our bid is accepted, we will obtain the guarantee of a bank in the form prescribed by HRI for a sum equivalent to 10% of the contract price for the due performance of the Contract.

We agree to abide by this bid for the Bid validity period specified in Clause 13.1 of the ITB and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1998".

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this day of 20.....

Duly authorized to sign Bid for and on behalf of:-

(Signature & Seal)

(in the capacity of)



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SECTION IV (B) : PRICE SCHEDULE

FOR SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF '300TB USABLE STORAGE SOLUTIONS FOR DATA BACKUP'

AT

HARISH-CHANDRA RESEARCH INSTITUTE, JHUNSI, PRAYAGRAJ (ALLAHABAD) FINANCIAL BID FORMAT

(Bidders are requested to offer their price bid in the following format only and other format may not be considered)

(A) Various Item Prices

SI No	Item Specification Only Small Caption is being given, the details of the item will be the same as given in Technical Specifications Schedule (SECTION III (C))	DOQ	Qty	Unit Price (in Rs)	Custom Duty (at exempted rate)		GST		Net Unit Cost (in Rs) Col (5 + 7 + 9)	Total Cost of Items in Rs Col (4x10) (Net unit cost x qty)
					Rate %	Amount	Rate %	Amount		
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
(1)	Supply, Installation, Testing and Commissioning of '300TB usable Storage Solutions for Data Backup'	No	01							
(2)	Buy-Back items									
2(a)	Old Storage Server Core2 Duo, 2GB RAM, 11x500GB HDD	Nos	02							
2(b)	Old Storage Server Core2 Duo, 4GB RAM, 15x1TB HDD	Nos	02							
Sub Total (A):										
SI No. (1)-{2(a)+2(b)} (Price of New Storage Server –Buy-Back of Old Storage Servers)										

REMARKS :-

- It is the duty of the bidder to check that all calculations done by them are correct and in case of any error/discrepancy, the buyer (HRI) may correct them as under or in some other way, which shall be binding on the bidder.
- In case of totaling errors by the bidder, the buyer may consider unit price as basis, may recalculate the above total cost(s) based on the formula given above.
- If bidder adds all the taxes within their unit prices, they have to mention 'INCL' i.e. Inclusive in column (7)/(9) as applicable.
- Harish-Chandra Research Institute (HRI) is exempted from Excise Duty and Custom Duty at concessional rates as per Government of India norms. Bidders are requested to quote the rates accordingly. HRI will provide respective documents to the bidders in this regard. If bidder mentions 'INCL' i.e. rates inclusive in column (6)/(7), HRI may not provide these exemptions certificates to the bidders. Hence bidders are advised to give all the break-ups as desired above. The decision of HRI in this regard shall be binding on the bidder.
- Difference Tax rate which are statutory in nature, should be given as per applicable on the date. But at the time of billing, any increase or decrease on these tax rates shall be applicable and will be paid accordingly. The increase in the tax rate shall only be applicable if supply and installation is within the stipulated period as mentioned in tender/contract and bills are submitted within this prescribed period. In case the bidder fails to deliver the goods within original stipulated period and tax rate increases, the extra burden shall be borne by the bidder. The decision of HRI in this regard shall be final.
- Delivery Terms: Door delivery freight paid up to HRI, Prayagraj (Allahabad) Harish-Chandra Research Institute (HRI) is exempted from Excise Duty and Custom Duty at concessional rates as per Govt of India norms. Bidders are requested to quote the price accordingly.



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(B) Give other additional rates in the following table if applicable:-

	Description	Bidders are requested to Indicate percentage for SI No (b)/(c) & (d) specifically			
		Included/ Excluded	Percentage (%)	Net Applicable Amount	Remarks (mention specifically the SI No of the above table items on which, this component is being charged.
(1)	(2)	(3)	(4)	(5)	(6)
(a)	Packing and forwarding if any				
(b)	Insurance if any				
(c)	Freight if any				
(d)	Installation if applicable for other, it will always be treated as integral part of Job/Specification i.e. quoted price contains cost of installation				
(e)	Any other cost if applicable (Please mention the type specifically)				
	SUB-TOTAL (B) {Total of (a) to (e)}				

AMOUNT IN Rs.

NET BID PRICE (NBP) = Sub-Total (A) + Sub-Total (B): Rs. (In Figures) _____

In WORDS :-

Rs. _____

Signature and seal of the bidder:

Place :

Date :



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Other Terms & Conditions

1. The prices quoted shall be considered firm and no price escalation/variable price will be permitted. If any bidder quotes some additional cost (without mentioning the exact cost), it will be treated as zero.
2. Bidders are advised to add the above component in the price given in Table (A) above i.e. 'Various Item Price. If bidders quote above rates additionally, it will be added in the PRICE BID EVALUATION.
3. The prices quoted as per above shall only be considered and the final figure calculated after considering all components shall be treated as **"all-inclusive till destination basis"**. After the above, packing & forwarding, freight, insurance, customs clearance, loading, unloading charges, airport charges etc shall be treated as till destination cost and no other payment at any cost shall be payable to the bidder.
4. The Central Excise (HRI is exempted from Excise Duty) or Customs Duty payable, if any after availing duty exemption/concession, shall be paid by the supplier. The same shall be reimbursed by HRI on submission of original documents towards payment of such amount. The demurrage payable, if any, shall be on supplier's account and no reimbursement shall be done by HRI. The Customs Duty Exemption Certificate will be provided only for those components for which separate excise duty amount is shown in the table. If bidder gives 'Inclusive' in excise duty column, HRI may not entertain their claim for providing Excise duty exemptions certificate for those components/ part of amount.
5. The bidder shall arrange to clear the consignment after following customs formalities and arrange to deliver the consignment to the end user i.e. HRI. The responsibility, cost and risk of the consignment shall rest with the bidder till receipt of goods is acknowledged by the end user i.e. HRI. However, such receipt/acknowledgement shall not be treated as acceptance of goods. HIGH SEA SALE AGREEMENT if required by the bidder, may be executed with HRI.
6. The supplier must provide the proper shipping documents necessary for customs clearance availing applicable duty exemption. The custom clearance shall be the responsibility of the bidder on behalf of HRI. Except mentioned above, No additional payment shall be allowed towards this except quoted in the above tables (A) & (B).
7. **VERY IMPORTANT - The bidder should quote the prices for each line item separately and NOT on lump-sum basis. The bidder should submit the price bid in the format provided as above in the Table form. Any violation on this account may lead to cancellation of the bid. Final decision in this regard shall be taken by HRI and HRI may seek certain clarification on this point if required. HRI's decision on this point will be binding on the bidder and if bidder refuses to accept it, their bid may be treated as Non-Responsive.**
8. In case of any discrepancy in the quantity given in the above Financial Format and Technical Specification Schedule, the figures given in Technical Specification Schedule shall prevail. Financial calculation shall be done accordingly by considering this correction.
9. Prices quoted in Table (A) and (B) shall not be allowed to be altered at any cost.
10. If there is any calculation error in Table (A) or (B) on part of the bidder, it shall be corrected as per the following which must be acceptable to the bidder. If a bidder does not accept this correction, their bid will be rejected.
 - (a) In **Table (A)** – Items Prices, Taxes Amount in Col. 7 & 9 shall be calculated on the basis of respective %age and Unit Price. If %age is incorrect, it will be corrected as per applicable rate which will be uniform for all the bidders.
 - (b) In case any bidder shows the less tax rates, it will be calculated with actual rates so that uniform level playing field is provided for evaluating the bid price. But bidder will be paid the less amount as per his quote (if selected) and the loss shall have to be borne by the bidder. If bidder does not accept this condition, his bid shall be treated as non-responsive.
 - (c) After the above corrections, the Net Unit Price (Col-10) shall be calculated by adding the amount in Col. 5,7&9.
 - (d) Total Cost of Items shall be obtained by multiplying the Qty. and Net Unit Cost. Sub-Totals shall be calculated accordingly.



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BIDDERS ARE ADVISED TO READ ALL ABOVE INSTRUCTIONS CAREFULLY. BIDDER SHALL BE SOLELY RESPONSIBLE FOR THEIR NEGLIGENCE AND CORECTIONS BY THE BUYER (HRI) SHALL BE DONE ACCORDINGLY. IF BIDDER DOES NOT ACCEPT THE DECISION, THEIR BID MAY BE DECLARED AS NON-RESPONSIVE AND MAY BE REJECTED. THE DECISION OF THE BUYER (HRI) SHALL BE FINAL IN THIS REGARD.

SELECTION CRITERIA

- (a) Whoever has the lowest **NET BID PRICE (NBP)**, shall be declared as 'L1' i.e. Lowest Evaluated Bidder and the job will be awarded to that bidder as per the T&C of the of the Tender/Proposed Contract
- (b) If more than one bidder happens to quote the same lowest price, HRI reserves the right to decide the criteria and further process for awarding the contract, decision of HRI shall be final for awarding the contract.

Signature and seal of the bidder:

Place :

Date :



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SECTION IV (C) : ADDITIONAL INFORMATION

For Issuing PO's and Making Payments

The bidder should give following information so that PO's can be issued and subsequent payment may be made accordingly. Kindly note that once submitted this detail, the changes in this regard may not be allowed by HRI.

(a) Address on which the PO shall be placed:-

(b) Bank Details of the Bidder on which Payments can be made through RTGS/NEFT

(c) PAN No of the Bidder's Firm :-

(d) GST No of the Bidder's Firm :-

(Please attaché copy of PAN/GST)